



10 Best Intranets

Fokus, Features und Entwicklung

Orbit-iEX 2006

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Agenda

- » Trends aus den 10 Besten
- » Die 10 Besten: Was fällt auf?
- » Key Learnings
- » 6 Schritte....



Trends

Evolution Intranet

- » Generation 1: Die Mitarbeiterzeitung (41%)
 - Statische Intranets mit Firmenpräsentation
 - Abteilungsorientierte Strukturierung der Intranets
 - Zentrales Content Management

- » Generation 2: Die virtuelle Bibliothek (14%)
 - Strukturierter Zugang zu Unternehmenswissen
 - Themenorientierte Strukturierung der Intranets
 - Dynamische Integration von Inhalten

- » Generation 3: Das Applikationsportal (40%)
 - Integration von Anwendungen in das Intranet
 - Aufgabenorientierte Strukturierung der Intranets
 - Personalisierung von Intranetangeboten

- » Generation 4: Das Kollaborationsportal (5%)
 - Zusammenführung von Inhalt & Applikation
 - Multidimensionaler Zugang zu Informationen
 - Unterstützung kollaborativer Wertschöpfung

Vorher – Übergang - Nachher



Workspace - Lotus Notes
File Edit View Create Actions Help
Address
Welcome Workspace Inbox
Mail Namics Office Lotus Dom
8260
189 10598 3131
1006 13133
4129
56
X Disconnected Office Namics

Staff Search: Surname or full name
Allianz Intranet Australia
Program Promise | Internet Links | Help
Contact Tools
Sales & Distribution
Business Units
Support & Services
Forms & Templates
HR Services
Compliance
Manuals
News & community
Find out more
Allianz Australia eCampus
Forms & Templates
Compliance
HR Services

Allianz Intranet Australia
Wednesday, 17 August, 2005
Welcome Julie
Search intranet Search staff
Contact Tools Policies & Procedures Forms & Templates Staff & Pay Office Admin Customers & Sales News & Community Business Units Compliance & Fraud
Allianz Australia News
16/08/2005 | BPA Committee Update
15/08/2005 | Cashing Out of Annual and Long Service
The Big Picture
Want to find out more about Allianz' strategy for achieving sustainable, profitable growth?
Working at Allianz
Your Career
Performance Review Process

Evolution Intranet

Click on the diagram to put yourself in the picture

Trends

- » Web Trends: Banner & Blogging
- » Intranet Branding: Brandname & Intranet Marketing
- » Mobile Access & Kiosk System
- » Training & E-Learning
- » Multimedia: Video, Audio & Flash
- » Community: E-Cards, Fun & Markets
- » Technology Diversity: 54 Produkte im Einsatz
- Intranet Services Plattform



Die Besten 10

Intranet Ziele

» Design & Usability

- Zusammenwachsen von Unternehmen nach Mergers
- Einheitliches Design und fokussierte Kommunikation der Unternehmenswerte fördert die Ausbildung der gewünschten Unternehmenskultur

» Business Fokus stärken

- Informationsarchitektur muss den Business Zielen entsprechen
- Intranetinhalte sind für das Business da. (Bsp. Krankenkasse)
- Prozesswissen und Prozesstools zusammenführen

» Innovation fördern

- Intranet schafft Transparenz und damit Anreize für Innovationen
- Intranet transportiert Innovationen (Prozesse) und ist das Gradmesser für den Fortschritt

» Plattform vereinheitlichen

- Konsolidierung von Technologien spart Betriebskosten
- Konsolidierung von Implementierungen (Multi-Site) reduziert Betriebs- und Projektkosten

» Intranet ist die Serviceplattform

- Intranet ist die interne Serviceplattform für Support und Businessprozesse (e.g. Procurement oder Vertriebssteuerung)
- Intranet Funktionalitäten reduzieren Administrationsaufwand
- E-Learning & Training
- Employee Self Service
- Collaboration

Design & Usability



Wednesday, 17 August, 2005
Welcome Julie

Home | Help | Have your say

Contact Tools
Policies & Procedures
Forms & Templates
Staff & Pay
Office Admin
Customer & Sales

Compliance
Help

The Big Picture

Want to find out more about Allianz' strategy for achieving sustainable, profitable growth?



Click on the diagram to put yourself in the picture »



Performance Review Process
Give your feedback here

Allianz Australia News

- 16/08/2005 | [BPA Committee Update](#)
- 15/08/2005 | [Cashing Out of Annual and Long Service Leave](#)
- 15/08/2005 | [BPA Committee Election - List of Candidates](#)
- 12/08/2005 | [Allianz Q2 results: letter to employees from Michael Diekmann](#)
- 12/08/2005 | [Allianz rating outlook revised to positive](#)

Working at Allianz

- » [me@allianz](#)
- » [HR Library](#)
- » [Phone Basics](#)
- » [Staff Noticeboard \(21 items\)](#)
- » [Allianz Share Price](#)

Your Career

- » [Current opportunities \(12 jobs available\)](#)
- » [eCampus](#)

Did you know? Close

You can use the Intranet Search Engine to find information on your Intranet?

[Tell me more »](#)

QUICK START

- » [eCampus](#)
- » [HR Library](#)
- » [Intranet Demonstration](#)
- » [me@allianz](#)
- » [Out of Office](#)
- » [Phone Basics](#)
- » [Public Holidays](#)
- » [Security Incident Reporting](#)
- » [White Pages](#)

My links

- » [Intranet stats](#)
- » [eBusiness home](#)
- » [Add page to My links...](#)
- » [Add custom link...](#)
- » [Manage My links...](#)

Business Fokus & Innovation

Ed McFadden's On Demand Workplace

Home | BluePages | Helpflow | Feedback

Seller's workplace

My opportunities | Opportunity actions

My opportunities

IBM Confidential
Use the drop-downs below to filter your list of opportunities by industry and account. For more information, see the IBM Confidential page.

Industry: FINANCE MARKETS
Customer: [dropdown]

[View all of my opportunities](#)

Data is updated once per day and is current as of 01 Jun 2005.
Total revenues displayed as US dollars.

Customer: [dropdown] Total
ESM stage: 3 - Validating Decs
ISA: 000 Odds: [dropdown]

[Work with this opportunity in Google](#)

Teams and experts

As you browse opportunities by industry and account, applicable Seller's connection - Quick answers from dedicated Peer Advice

FINANCE MARKETS experts

Opportunities by account team

Opportunities by opportunity team

Show Same time status | Send e-mail | Printable

All	Name & employee information	E-mail
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]
<input type="checkbox"/>	[Name] [Employee Info]	[E-mail]

STAPLES
that was easy™

Staples.com | My Settings | Help | Log Off

People Search | Store Locator | Search Staples@work

My Pages | My Communities | Documents | HRExpress | eHelpDesk | PTL/easy

View/Add Community | **Telesales**

Community Home

Sales Excellence & Training

Associate Sales Excellence Review Guidelines
Call Evaluation Forms
Telesales Sales Excellence Programs 2005-2006
Telesales Selling Strategy

Telesales Farms

Adding Microsoft Properties
Period 6 Olympic Contest
FSS On-Line Lead Form
Service Resolution Form
TCOM Access Request
TCOM Powerpoint Template
TCOM Powerpoint Template v2
TCOM Word Template
Team Meeting Agenda
Team Meeting Calendar
Team Meeting Norms
Team Meeting Recap
Telesales User Request Template

Career Development

Canada Job Opportunities
Halifax Account Manager Open Position
Halifax PGP Team Manager Open Position
Regina Account Manager Open Position
Regina Administrative Assistant Open Position
Regina Marketing Rep Open Position
Regina Team Manager Open Position
US Job Opportunities

People Search

Selling Strategy at the Week

Selling Strategy of the Week

Sales Quadrant: Complete the Sale

If you have followed the selling strategy to this point, the last part of the process should be much simpler. Most people do not like to hear the answer "No, I'm not interested..." so it can be uncomfortable to ask the question. On the other hand, obstacles are a great way of understanding where the customer stands, and once objections are understood and handled effectively, it can be much easier to ask for the sale.

Although there are many ways to close a sale, the Telesales recommendation is to use what is known as a "Hard Close".

Some examples of a hard close are:

What is New in Telesales

Weekly Highlights

Telesales Weekly Highlights - Week Ending 8/06/05 (FY'05 P/W)

- * PTD Total Sales Contribution of \$8.8M
- * PTD US ISR Accounts of 1950
- * PTD US ISR ESP Accts of 124
- * PTD CAN ISR Accounts of 866
- * PTD CAN PLUS Accounts of 56
- * Average Talk Time 4:25
- * PSS PTD Average Answer Rate of 76.7%

PTD Sales Excellence Scores by Campaign (As of 8/12/05)

- * CD Repurchase - 44.55%
- * Contract Support - No Evaluations
- * Credit Marketing- 60.94%
- * IAM- 46.75%
- * Inside Sales Canada- 40.13%
- * Inside Sales US- 43.93%
- * PCAM- 52.31%
- * PSS Custom Print- 40.00%
- * PSS Furniture- No Evaluations
- * PSS LQO- 50.25%
- * PSS Tech- 56.22%
- * SBA Inside Sales - No Evaluations

These scores are not final

Skalierbare Plattformen



The screenshot displays a multi-page corporate intranet for Vodafone. The interface is organized into several key sections:

- Navigation and User Interface:** At the top, there are navigation menus including "Noticias", "La Compañía", "Clientes y Terceros", "En la Oficina", "Mi Trabajo", "Comunidades", and "Biblioteca". A search bar and "People finder" are also present. The user is identified as "Hello Thomas" with a timestamp of "11 Oct 2005 11:46 AM (GMT) disclaimer".
- Main Content Area:**
 - Global FEATURES:** A prominent "now" logo is featured, along with a "Read Arun's speech at the I2010 conference" link.
 - News and Updates:** A "VTV News" section shows a cricket player celebrating. Below it, "Arun's Corner September 2005" features a photo of Arun Jaitley with the text "Check out the latest Arun's Corner - where he shares with you his reflections on the business for September 2005".
 - Local Intranet:** A section titled "Willkommen im Vodafone D2-Intranet" lists services like "VF D2-IntranetServices", "VF D2-Suche", "VF D2-Forum", "VF D2-Abteilungen", "VF D2-News", and "VF Welt".
- Services and Information:**
 - Services:** A list of services including "Telefon", "Arbeitszeitkonto", "Reisekosten", "Wochenlicher Prozesspiegel", and "VF D2 Team Room".
 - UMTS Info-Portal:** A section titled "connect Vodafone hat das beste UMTS-Netz" with a photo of the Stuttgart skyline and text describing the network's performance.
 - Corporate Social Responsibility:** A section titled "Für die Welt, in der wir leben" lists reports and initiatives like "CR-Report der Vodafone D2 GmbH", "Vodafone Group CR-Report", and "Vodafone Stiftung".
 - Vodafone Welt:** A section with links to "vodafone.de", "vodafone.com", "VF Collection Shop.de", and "VF-Teamrooms".
- Footer:** A "Vision and Values" section is located at the bottom left.

The screenshot shows the ALTANA E-Mail Shop website. The header includes the ALTANA logo and navigation links like 'Our Company', 'Knowledge Center', 'Services', 'Teamwork', and 'Be Informed'. A breadcrumb trail reads: 'Home → Services → Services for ... → Supplies → Technischer Einkauf → E-Mail Shop'. The main content area is titled 'E-MAIL SHOP gem. Organisationshandbuch' and contains a 'Start E-Mail Shop' button. A sidebar on the left lists 'Technischer Einkauf', 'Organisation', 'E-Mail Shop', 'Programme Drittlieferanten VWR', 'Bestellanforderung', and 'SAP BANK'. A right sidebar contains utility links like 'Add page to favorites', 'Mail this page', 'Search similar pages', and 'Printable Version', along with 'RICHTLINIEN & ANWEISUNGEN' and 'KONTAKT' sections. The footer includes 'HOME | PRINT | LEGAL NOTE | © ALTANA PHARMA 2004'.

ALTANA
ALTANA Pharma AG

Your Favorites... | Willis's Who: | Search:

Home | Knowledge Center | **Services** | Teamwork | Be Informed

Get Info | Services for ... | Services for Departments
Business Services | Employee Services

You are here: Home → Services → Services for ... → Supplies → Technischer Einkauf → E-Mail Shop

E-MAIL SHOP gem. Organisationshandbuch

Öffnen Sie hier die Lotus Notes Version (Voraussetzung: Installation des Lotus Notes Clients 6.5.1, Lotus Notes muss gestartet sein)

Der E-Mail Shop ist eine Lotus Notes Anwendung, die Sie über die Dekon DB Library unter Anwendungen aufrufen können oder direkt hier (bei gegebenen Voraussetzungen).

Zugriffsrechte auf den E-Mail Shop müssen bestehen: Bestellen können alle Mitarbeiter der APAG, APDE, Bracco und Schnetzler Verlag.

[Start E-Mail Shop](#)

Technischer Einkauf

Organisation
E-Mail Shop
Programme Drittlieferanten VWR
Bestellanforderung
SAP BANK

RICHTLINIEN & ANWEISUNGEN

- Beschaffungsrichtlinien
- Ausnahmeverfahren

KONTAKT

Bei Fragen zum E-Mail Shop helfen wir Ihnen gerne weiter:

Support **0800** 005977
Tel. **040** 200 20
Mail to: Support@ALTANA.com

Verfügbare Lieferanten

Die anfordernde Abteilung kann folgenden operativen Bedarf direkt beim jeweiligen Lieferanten selbst bestellen

- Bürobedarf bei Streif
- Hewlett-Packard-Drucker-Verbrauchsmaterialien bei Bechtle
- Speichermedien, Farbbänder, Verbrauchsmaterial Drucker bei Bechtle
- Berufsbekleidung, Reinigungsmittel bei Marco
- Laborchemikalien bei VWR (inkl. Drittlieferanten) / Sigma / Amersham
- Laborverbrauchsmaterial bei VWR

Bestellbefugnis

Der Mitarbeiter kann in Abstimmung mit dem für die Kostenstelle Verantwortlichen Kostenmaterial bis zu einem Einzelwert von **1000 €**, zuzügl. MwSt. bestellen. Die Lieferscheine sind von Mitarbeiter unter Berücksichtigung der gesetzlichen Aufbewahrungspflichten 10 Jahre lang zu archivieren.

Für Rückfragen stehen wir gerne zur Verfügung.

Hinweis: Bei Störungen des Internet-Zugangs werden aufgebene e-mail-shop-Bestellungen nicht sofort, sondern erst nach Behebung der Störung versandt.

HOME | PRINT | LEGAL NOTE | © ALTANA PHARMA 2004



Intranet Funktionalitäten

Features

- » Search & People Finder
- » Aktuelle Inhalte & Personalisierung
- » Editorial Services
- » Workflows & Applications
- » Collaboration
- » Mobile Access & Kiosk Systeme
- » Community & Multimedia



Suche & People Finder

Bereichssuche

The screenshot shows the ALTANA Pharma AG intranet interface. The main content area displays 'ORGANIZATIONAL RULES' with various sub-sections like 'Betriebsvereinbarungen', 'Communication Guidelines', and 'Organisationshandbuch'. A search bar is visible at the top right and bottom center. Callouts highlight specific search capabilities:

- Einfache und Extended Search als Basisdienst**: Points to the top search bar.
- Ähnliche Seiten auf jeder Seite erreichbar**: Points to the 'SIMILAR PAGES' sidebar on the right.
- Suche im Inhaltsbereich**: Points to the 'Search in Knowledge Center' bar at the bottom.
- Ähnliche Seiten direkt als Kontext**: Points to the 'LATEST INTRANET CONTENT' section at the bottom.

Einfache und Extended Search als Basisdienst

Ähnliche Seiten auf jeder Seite erreichbar

Suche im Inhaltsbereich

Ähnliche Seiten direkt als Kontext

Promoted Links – auch im Intranet

[Français](#) [Italiano](#) [English](#) **Die Post** PostFinance: [Home](#) [Kontakt](#) [Hilfe](#)

PostFinance **Alles rund ums Geld.**

[Jugend](#) | [Ausbildung](#) | [Privatkunden](#) | [Geschäftskunden](#) | [Vereine](#)

E-Banking

E-Trading

Events

Dossiers

Wir über uns

Suchresultat

Suchbegriff

Top-Ergebnisse

- > **E-Deposito-Konto**
Der beste Zins: Online Geld beiseite legen auf dem Gelben E-Deposito-Konto
- > **Konten**
Regelmässig Geld beiseite legen lohnt sich: Anlagekonto eröffnen und mehr Zins erhalten
- > **Deposito-Konto**
Wünsche werden schneller wahr: mehr Zins für Ihr Geld auf dem Gelben Deposito-Konto

Ergebnisse **1** bis **10** von **11** für **Sparkonto**

Weitere Ergebnisse

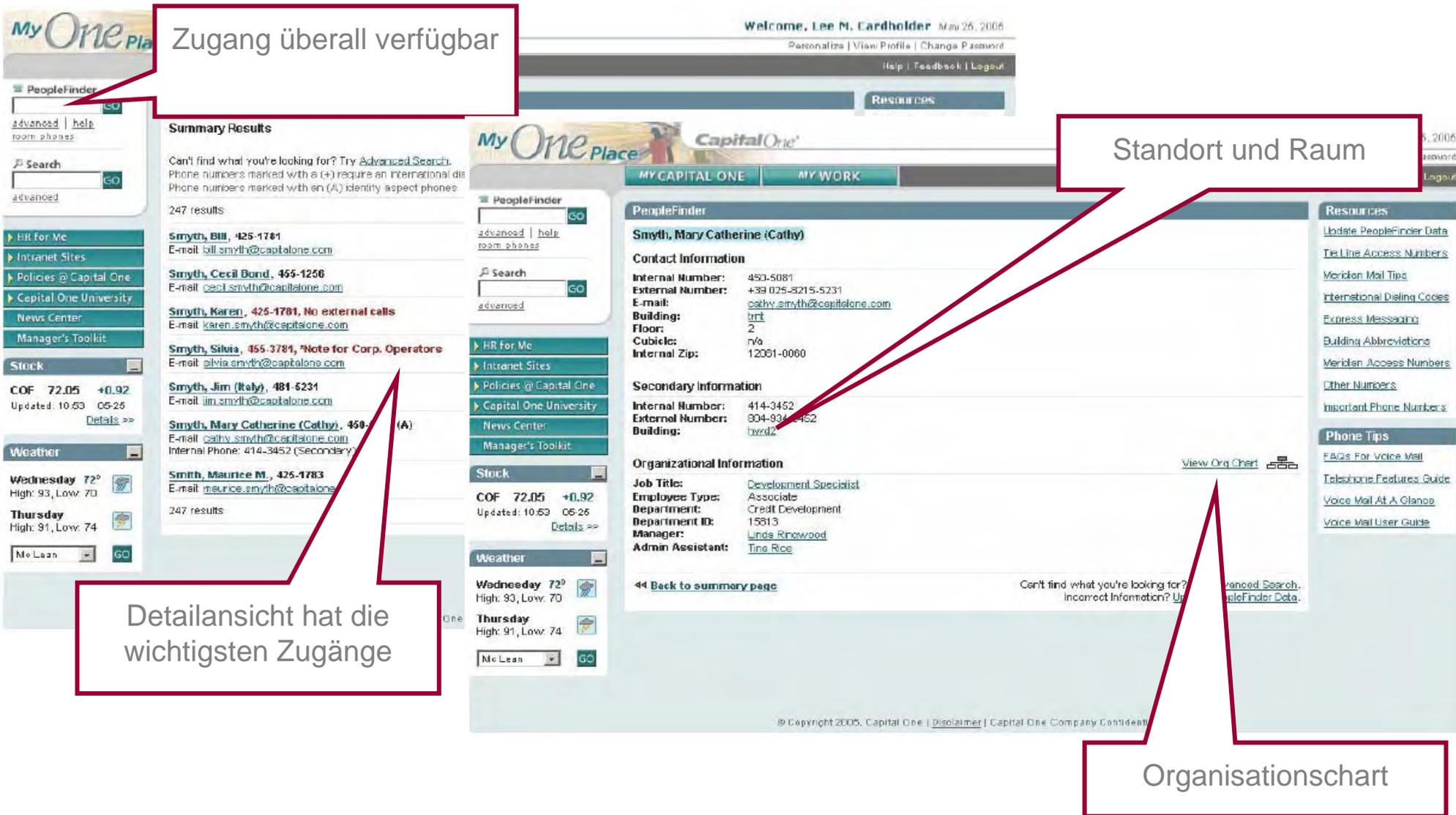
- > **PostFinance setzt Wachstum im 2004 fort**

- > **Mit kleinen Beträgen zum grossen Vermögen**
Wer regelmässig und über einen langen Zeitraum kleine Beträge in einen Anlagefonds investiert, hat gute Chancen, im Alter ein kleines Vermög...
- > **Häufige Fragen (FAQ)** (Privatkunden)

- > **Lebensversicherung als Sparversicherung**
Spricht man vom Sparen, denkt man gleich an eine Bank. Geld beiseite legen kann man aber auch mit Versicherungen, die gleichzeitig Risiken w...
- > **Tipps zum Kostensparen** (Privatkunden)
- Wenn Ihr durchschnittliches Set-Vermögen mindestens CHF 7'500 beträgt, ist das Private-Set oder Online-Set kostenlos. Tipp: Legen Sie Ihre G...
- > **Zinsvergleich bei einem Grundkapital von CHF 20'000.-** (Ausbildung)
Das Gelbe E-Deposito-Konto von PostFinance bringt im Vergleich zu einem "konventionellen" Sparkonto mehr Zinsertrag. Vergleichen lohnt sich!...

Ohne Toptreffer kein Sparkonto!

Personen: Ort & Organisation



Zugang überall verfügbar

Standort und Raum

Detailansicht hat die wichtigsten Zugänge

Organisationschart

Summary Results

Can't find what you're looking for? Try [Advanced Search](#). Phone numbers marked with a (+) require an international dialing prefix. Phone numbers marked with an (A) identify aspect phones.

247 results

- Smyth, Bill**, 425-1781
E-mail: bill.smyth@capitalone.com
- Smyth, Cecil Bond**, 465-1250
E-mail: cecil.smyth@capitalone.com
- Smyth, Karen**, 425-1781, No external calls
E-mail: karen.smyth@capitalone.com
- Smyth, Silvia**, 465-3781, Note for Corp. Operators
E-mail: silvia.smyth@capitalone.com
- Smyth, Jim (Italy)**, 481-5231
E-mail: jim.smyth@capitalone.com
- Smyth, Mary Catherine (Cathy)**, 460-1781 (A)
E-mail: cathy.smyth@capitalone.com
Internal Phone: 414-3452 (Secondary)
- Smith, Maurice M.**, 425-1783
E-mail: maurice.smith@capitalone.com

247 results

PeopleFinder

Smyth, Mary Catherine (Cathy)

Contact Information

Internal Number: 450-5081
External Number: +39 025-8215-5231
E-mail: cathy.smyth@capitalone.com
Building: trt
Floor: 2
Cubicle: n/a
Internal Zip: 12051-0060

Secondary Information

Internal Number: 414-3452
External Number: 804-934-4452
Building: twd2

Organizational Information

Job Title: Development Specialist
Employee Type: Associate
Department: Credit Development
Department ID: 15813
Manager: [Linda Rhinwood](#)
Admin Assistant: [Tina Rice](#)

[View Org Chart](#)

Can't find what you're looking for? Try [Advanced Search](#).
Incorrect Information? Use [PeopleFinder Data](#).

© Copyright 2005, Capital One | [Disclaimer](#) | Capital One Company Confidential

User Task: Telefonnummer

Bernd Schopp
Last Reload: 03/21/2006 08:47:18 AM
[Back to Home](#)



Navigation

Search
Administration
Knowhow
HR
Pensionskasse
Academy
MaG 05
Goodies
Pictures
Mail

DB Links

report a bug for my.namics portal
daedalus CH
daedalus CH - Create Work Reports
daedalus DE
daedalus DE - Create Work Reports
know.namics
inte.ware
weeks.namics
Webcam SG-Türe

Birthdays

no birthday today.

upcoming birthdays:
Anita Dreher
Ben Roberts
Patrik Hipp

Links

Business Week edit
Economist edit
Gartner edit
HBR Online edit
Leo edit
Map24 edit
NZZ Online edit
SBB edit
Skype Account edit
Spiegel Online edit
Tel_Search edit

News

namics internal

[New] Intranet-Fachtagung in FF: Bitte Mailfoote
Das Flickr-Netzwerk anschaulich aufbereitet
[Artikel über Audi A3 Kampagne in der aktuellen Netzw](#)

internet news

[New] Adobe schließt kritische Lücke im Flash
XP on MacTel is official: nart gets paid
Spitler in der Ostschweiz setzen CMS von Day ein
Kartenanzeige der Verkehrsbehinderungen für Handy
Crealogic: Schmäler Gewinn, kräftiger Umsatz
VW: Zusammenarbeit mit Google

Andreas Göldi

Die intellektuelle Hackordnung in Internet ist mehrstufig
Pay-per-Click-Werbung: Das Ende des serlösen Jour
Bloggen an der CeBIT
Murdoch: Alte Medien-Elite verliert ihre Macht
Konsolidierung im amerikanischen Zeitungsmarkt: Knig
Konsolidierung im amerikanischen Zeitungsmarkt: Knig
Und noch ein Web-2.0-Exit: Google kauft Writefly
Heute auf neuerdings.com: Ein reichhaltiger erster Ce
Zur CeBIT: Neues Gadget-Blog
Swisscom wieder mit mehr Gewinn -- da freuen wir u
UMPC und Origami: Langsam wird's konkreter
Die NZZ podcastet schon ganz gut. Aber sind das die
Videoblogging kommt Mainstream-TV langsam näher
SAP: Profiterzeuger oder -vernichter?
Old Media und das Internet: Die einen kapieren's, die a
NZZ geht unter die Podcaster
Yahoo-Manager stellt fest: Internet ist nicht Fernseher
Werber fühlen sich schon wieder stärker als Google,
Stürzt Microsofts Origami-Hype ab?
Google News endlich auch mobil

Columbus - Suchen und Finden

Intranet Anlass
On Organizations - Only human
local in den Startlöchern
Bei Herrn Oberson im Atelier
Euromillions fever over here...
Die CH Internet Szene* trifft sich...
The venerable BBC
Digitale Realitäten

Marcel Albertin - Mozilla Firefox

File Edit View Go Bookmarks Tools Help

http://my.namics.com/Intranet/portal.nsf/vFindPerson/EF29678BFC777A49C1257138002B044E

Dictionary EAO Upd@te Google namics Privat Topics Relais & Châteaux - ... Problem loading page Google Führendes Immobile... Welcome to your digi...

Google Search Check AutoLink AutoFill Options



Marcel Albertin
CTO, Partner, Team Roland, St. Gallen
Marcel.Albertin@namics.com
0041 71 228 6 774

[add to my persons](#)

Person

personal info

Name *
Albertin
First Name *
Marcel
Email *
Marcel.Albertin@namics.com
Title *
Marcel Albertin
Education
dipl.El.Ing.HTL
Attachments
albertin_marcel.jpg
Picture Homepage *
albertin_marcel.jpg
Signature Homepage
SIG_albertin_marcel.gif
Language
D
Birthdate
06/23/1968
Car number
SG114634

job info

Function *
CTO, Partner
Location *
St. Gallen
Team *
Team Roland
Joined in (years)
1998

phone numbers

Phone Type
x
Short Numbers
SG: 774
Office Phone Number *
0041 71 228 67 74
Mobile Phone Number
0041 79 601 12 25 sms
Mobile Short Number
774
Phone Remark

date-collector

03/21/2006 - all Day - (--- not public ---)
03/21/2006 07:11 - 15:00 Axpo Spezifikationslesen II (8:45?)
03/21/2006 09:00 - 12:00 Systemservice in Zug (Zug)
03/21/2006 09:15 - 10:00 [local] StandUp-Meeting
03/21/2006 10:00 - 11:00 BLW Statusmeeting
03/21/2006 11:45 - 13:30 Asso Essen
03/21/2006 12:30 - 13:30 Crash Course: blog.namics.com -- Konzepte
03/21/2006 18:00 - 19:00 Schneeraus
03/22/2006 07:11 - 14:00 Axpo Wochenmeeting Phase III (9:00) (Bader
03/22/2006 12:00 - 19:00 Intranetanlass (Zürich)
03/22/2006 19:00 - 23:00 (--- not public ---)
03/23/2006 09:00 - 10:30 Meeting mit XtendX, Remensberger und Frae
03/23/2006 09:00 - 10:00 Kundenabsprache mit Xendix (Terminvorschl
03/23/2006 14:30 - 14:45 Schnuppertag Roman Zollet; Senior Consulta
03/23/2006 15:00 - 16:00 Besprechung Senior-Programm Beat
03/23/2006 16:15 - 16:45 Schnuppertag Roman Zollet; Senior Consulta
03/24/2006 09:00 - 10:00 ergolive, Frau Blum
03/24/2006 11:30 - 14:00 (--- not public ---)
03/24/2006 18:00 - 19:00 namics Skiweekend (Mellau)
03/25/2006 08:00 - 23:00 namics Skiweekend (Mellau)
03/26/2006 08:00 - 23:00 namics Skiweekend (Mellau)
03/27/2006 10:00 - 11:00 PL/C => roland
03/27/2006 12:00 - 13:00 Essen am Montag (Altersheim)
03/27/2006 13:30 - 14:30 TL-Meeting SG (St. Gallen)
03/27/2006 13:30 - 14:00 Telco (virtuell) (virtuell)
03/27/2006 14:00 - 15:00 Regelmässiges Axpo Meeting (SG)
03/27/2006 14:30 - 15:30 what's up Systemservice
03/27/2006 18:00 - 18:30 GL-Telco (Telefonkonferenz)
03/28/2006 08:00 - 23:00 [Terminblocker] PubliGruppe Info Cadre (ab 1
03/28/2006 09:15 - 10:00 [local] StandUp-Meeting

[show all](#)

	20.03.2006 Monday	21.03.2006 Tuesday	22.03.2006 Wednesday	23.03.2006 Thursday	24.03.2006 Friday
Marcel Albertin	admin ekz	Axpo zug	axpo intranet anlass	xendix Schnuppertag ergolive	ekz

Done

Contact & Collaboration



Betonung des Namens in internationalen Unternehmen

Reportinghierarchie mit

Detaillierte Skill- und Experience Profile

Preferred Contact Method

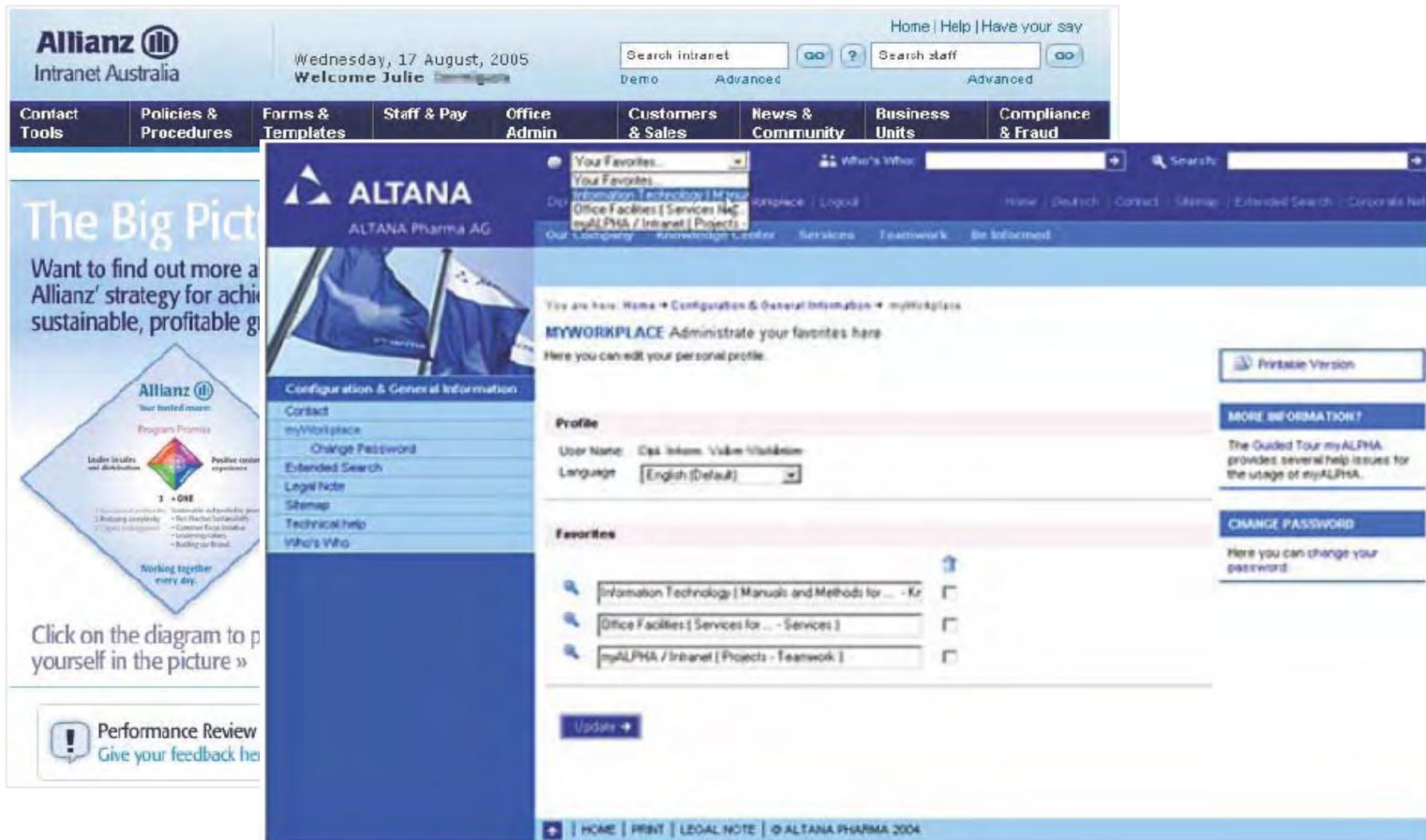
Online Status der Person

The screenshot displays the IBM BluePages interface. At the top, it says 'Hello Mark | Edit settings | Sign out' and 'w3 BluePages'. The main content area shows a search bar with 'Name' selected and 'All locations' for location. Below the search bar is the profile for Maria Arbusto, an IBM employee. Her profile includes a photo, name, title ('IBM employee, Regular'), location ('New York, NY United States'), and contact information. A callout points to her preferred contact method, which is 'e-mail'. Another callout points to her online status, which is 'Arbusto, Maria | Sign out'. The right side of the profile shows a detailed skill and experience profile, including sections for 'Biography/resume/CV', 'Business experience', 'Customers supported', 'Skills', 'Technology experience', 'Projects', 'Certifications', and 'Industry experience'. A callout points to this detailed profile. At the bottom, there are navigation tabs for 'Jobs & contact info', 'Experience & qualifications', 'Projects & teams', 'Communities & interests', 'Reporting structure', and 'Summary'.



Aktuelle Inhalte & Personalisierung

Einfache Personalisierung



The screenshot displays an intranet interface for Allianz Australia. At the top, there is a navigation bar with links for Home, Help, and Have your say. The date is Wednesday, 17 August, 2005, and the user is welcomed as Julie. A search bar is available for both intranet and staff. Below the navigation bar is a menu with categories: Contact Tools, Policies & Procedures, Forms & Templates, Staff & Pay, Office Admin, Customers & Sales, News & Community, Business Units, and Compliance & Fraud.

The main content area is titled "The Big Picture" and features a diamond-shaped diagram with the text "Allianz your tested partner" and "Program Promise". The diagram includes the following elements:

- Leaders in health and distribution
- Positive customer experience
- 1 + ONE
- Working together every day.

Below the diagram, there is a call to action: "Click on the diagram to put yourself in the picture". A "Performance Review" section is also visible, with the text "Give your feedback here".

The right side of the interface shows a "MYWORKPLACE" section for user administration. It includes a "Profile" section with fields for User Name (Cris Inken, Value Workline) and Language (English (Default)). There is also a "Favorites" section with a list of items:

- Information Technology | Manuals and Methods for ... - Kr
- Office Facilities | Services for ... - Services |
- myALPHA / Intranet | Projects - Teamwork |

At the bottom of the page, there is a footer with links for HOME, PRINT, LEGAL NOTE, and a copyright notice for ALTANA PHARMA 2004.

Peace

[Staples.com](#) | [My Settings](#) | [Help](#) | [Log Off](#)



that was easy™

[People Search](#)
[Store Locator](#)

My Pages
PIC / easy

My Page Actions
Go Red Seat

My Portfolio
Welcome, Sean Winter October 17, 2006

Ticker
Personalize | [View Profile](#) | [Change Password](#)

COF
Help | Feedback | Logout

Choose a Market
41 CRE Services in 1 location

Weather

People Search

PeopleFinder

All Services

Stock

Service Finder

Action Items

My Services

My Portal Bookmarks

MYCAPITAL ONE
MY WORK

My One Place
Capital One

Richmond

Monday 50° F

Tuesday

COF 73 +0.03

11-04-05

Complete Fair Lending Awareness Training

10-16-05

© Copyright 2005, Capital One | Disclaimer | Capital One Company Confidential

Rollen- und Interessensprofile

W3 Mark's

Home Work

Industry:

Modify

The informati interests. Clic changes. All r

If you cannot Experience/N items that mo

Nickname:

*Business uni

*Job category

Principal job r

Areas of interest:

Business Subjects

- Accessibility
- Alliances

Competitors

- Accenture
- BEA Systems

Solutions & Products

- Ariba Software
- Business Intelligence Software
- Customer Relationship Management Strategy
- Digital Media Software
- Enterprise Resources Development & Integration

Technology

- Autonomic Computing
- Computer Processors
- Computer Science
- Computer Software
- Desktop & Thin Client Computers
- Globalization & Translation
- Internet Commercial Services
- Java
- Linux
- Markup Languages
- Materials Research
- Mathematics
- Mobile & Wireless Computing Systems
- Open Standards / Open Source
- Physics

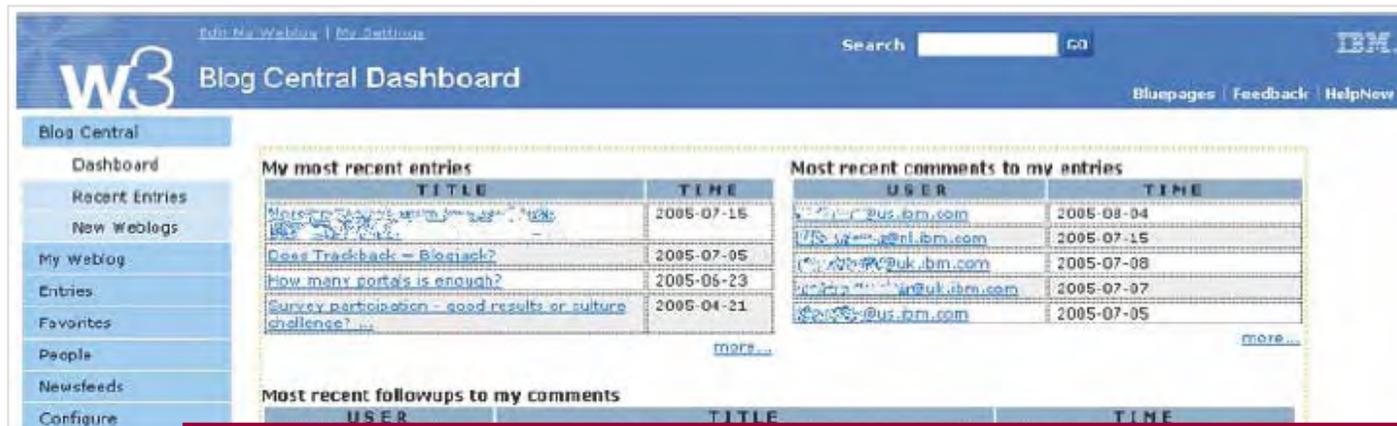
Relatio

Social I

Supply

User Ex

Aktualität - IBMs Blog Dashboard



Blog Central Dashboard

Search

Bluepages | Feedback | HelpNow

My most recent entries

TITLE	TIME
More on the IBM Blog	2005-07-15
Does Trackback = Blogback?	2005-07-05
How many portals is enough?	2005-06-23
Survey participation - good results or culture challenge? ...	2005-04-21

[more...](#)

Most recent comments to my entries

USER	TIME
joe@us.ibm.com	2005-08-04
joe@us.ibm.com	2005-07-15
joe@us.ibm.com	2005-07-08
joe@us.ibm.com	2005-07-07
joe@us.ibm.com	2005-07-05

[more...](#)

Most recent followups to my comments

USER	TITLE	TIME
------	-------	------

Empowerment: "Blogging represents an unprecedented empowerment of individual expression and **community-building**. Within five minutes, anyone who can type can become a global publisher, connecting and sharing ideas,"

[joe@us.ibm.com](#) [Re: Well, that did the trick](#) English

quick grammar catch:

[joe@us.ibm.com](#) [Re: You have to be](#)

Right. But I think this is an issue broader than IBM. I may be wrong, but I think many companies today, especially tech companies, want to be innovative and meaningful, right? But can they? Are...

[joe@us.ibm.com](#) [Teamed up with](#)

I don't know how many other people use...

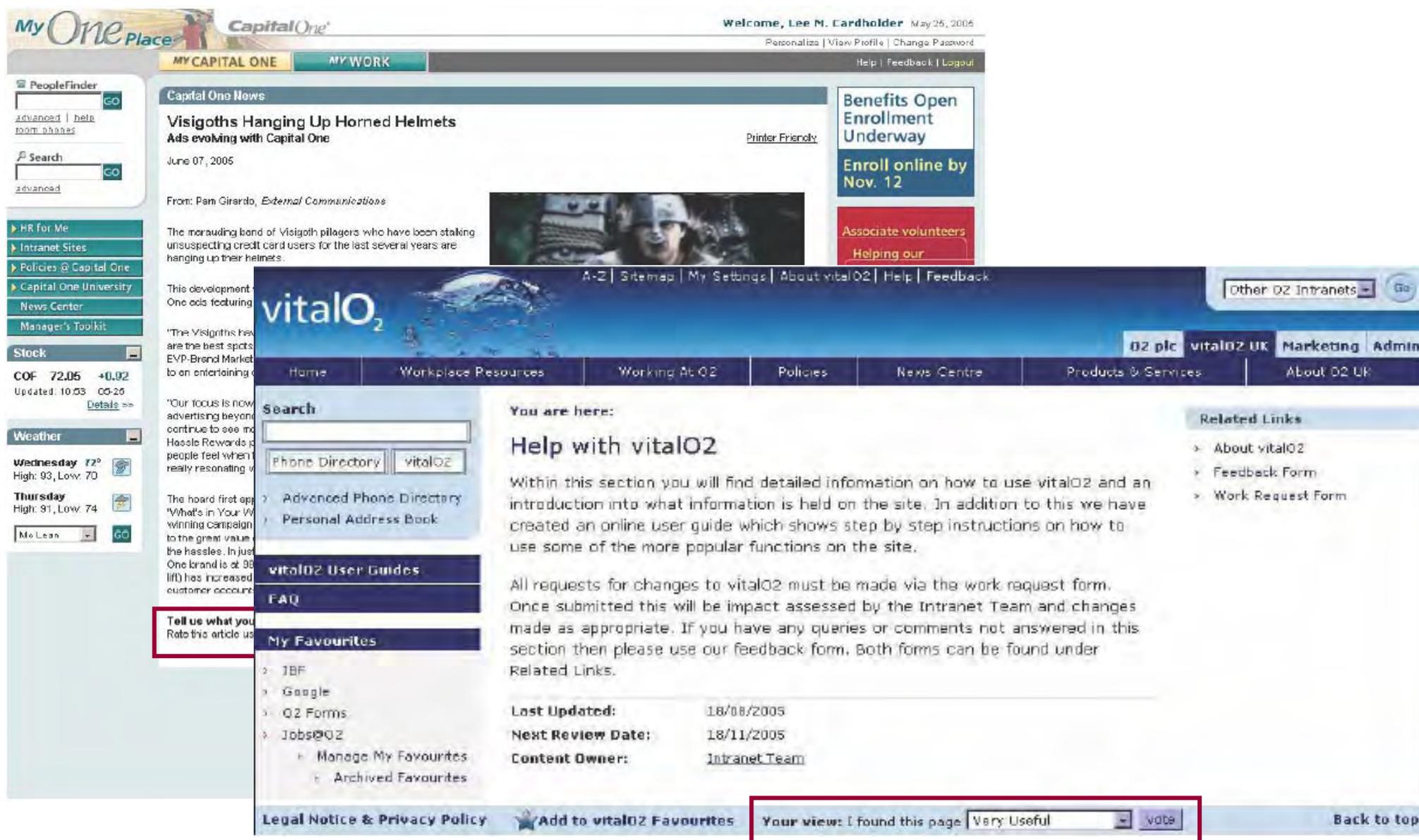
Today's most popular weblogs by hits			This week's most popular entries by comments	
USER	WEBLOG	HITS	TITLE	COMMENTS
joe@us.ibm.com	BLOGJAM	331	Nice girls don't blog ...	24
joe@us.ibm.com	joe's ...	271	Are you a drive-by IMer?	22
joe@us.ibm.com	Make it happen now: The Wide ...	206	joe	17
joe@us.ibm.com	On Useful Software ...	148	The IBM Blog	17
joe@us.ibm.com	The Positive Blog ...	146	Hardware computer. How far do you commu...	23

[more...](#)



Editorial Services

Rate this Page



My One Place 

Welcome, Lee M. Cardholder May 26, 2006
[Personalize](#) | [View Profile](#) | [Change Password](#)
[Help](#) | [Feedback](#) | [Logout](#)

MY CAPITAL ONE **MY WORK**

PeopleFinder
[advanced](#) | [help](#)
[mom phones](#)

Search
[advanced](#)

HR for Me
[Intranet Sites](#)
[Policies @ Capital One](#)
[Capital One University](#)
[News Center](#)
[Manager's Toolkit](#)

Stock
COF 72.05 +0.92
 Updated: 10:53 05-26
[Details](#) >>

Weather
Wednesday 72°
 High: 93, Low: 70
Thursday
 High: 91, Low: 74

Capital One News

Visigoths Hanging Up Horned Helmets
Ads evolving with Capital One [Printer Friendly](#)

June 07, 2005

From: Pam Girardo, *External Communications*

The marauding band of Visigoth pillagers who have been stalking unsuspecting credit card users for the last several years are hanging up their helmets.

This development...
 One ads featuring

"The Visigoths have...
 are the best spots...
 EVP-Brend Market...
 to an entertaining c...

"Our focus is now...
 advertising beyond...
 continue to see mo...
 Hassle Rewards p...
 people feel when I...
 really resonating v...

The hoard first app...
 "What's in Your W...
 winning campaign...
 to the great value...
 the hassles. In ju...
 One brand is at 98...
 lift) has increased...
 customer account...

Benefits Open Enrollment Underway
Enroll online by Nov. 12
[Associate volunteers](#)
[Helping our](#)

A-Z | [Sitemap](#) | [My Settings](#) | [About vitalO2](#) | [Help](#) | [Feedback](#)

Other O2 Intranets

O2 plc **vitalO2 UK** **Marketing** **Admin**

[Home](#) | [Workplace Resources](#) | [Working At O2](#) | [Policies](#) | [News Centre](#) | [Products & Services](#) | [About O2 UK](#)

Search

[Phone Directory](#) [vitalO2](#)

[Advanced Phone Directory](#)
[Personal Address Book](#)

vitalO2 User Guides
FAQ
My Favourites

- [IBF](#)
- [Google](#)
- [O2 Forms](#)
- [Jobs@O2](#)
- [Manage My Favourites](#)
- [Archived Favourites](#)

You are here:
Help with vitalO2

Within this section you will find detailed information on how to use vitalO2 and an introduction into what information is held on the site. In addition to this we have created an online user guide which shows step by step instructions on how to use some of the more popular functions on the site.

All requests for changes to vitalO2 must be made via the work request form. Once submitted this will be impact assessed by the Intranet Team and changes made as appropriate. If you have any queries or comments not answered in this section then please use our feedback form. Both forms can be found under Related Links.

Last Updated: 18/08/2005
Next Review Date: 18/11/2005
Content Owner: [Intranet Team](#)

Related Links

- [About vitalO2](#)
- [Feedback Form](#)
- [Work Request Form](#)

Tell us what you think
 Rate this article using the [Feedback Form](#)

Legal Notice & Privacy Policy [Add to vitalO2 Favourites](#) **Your view:** I found this page [Back to top](#)

Content Migration

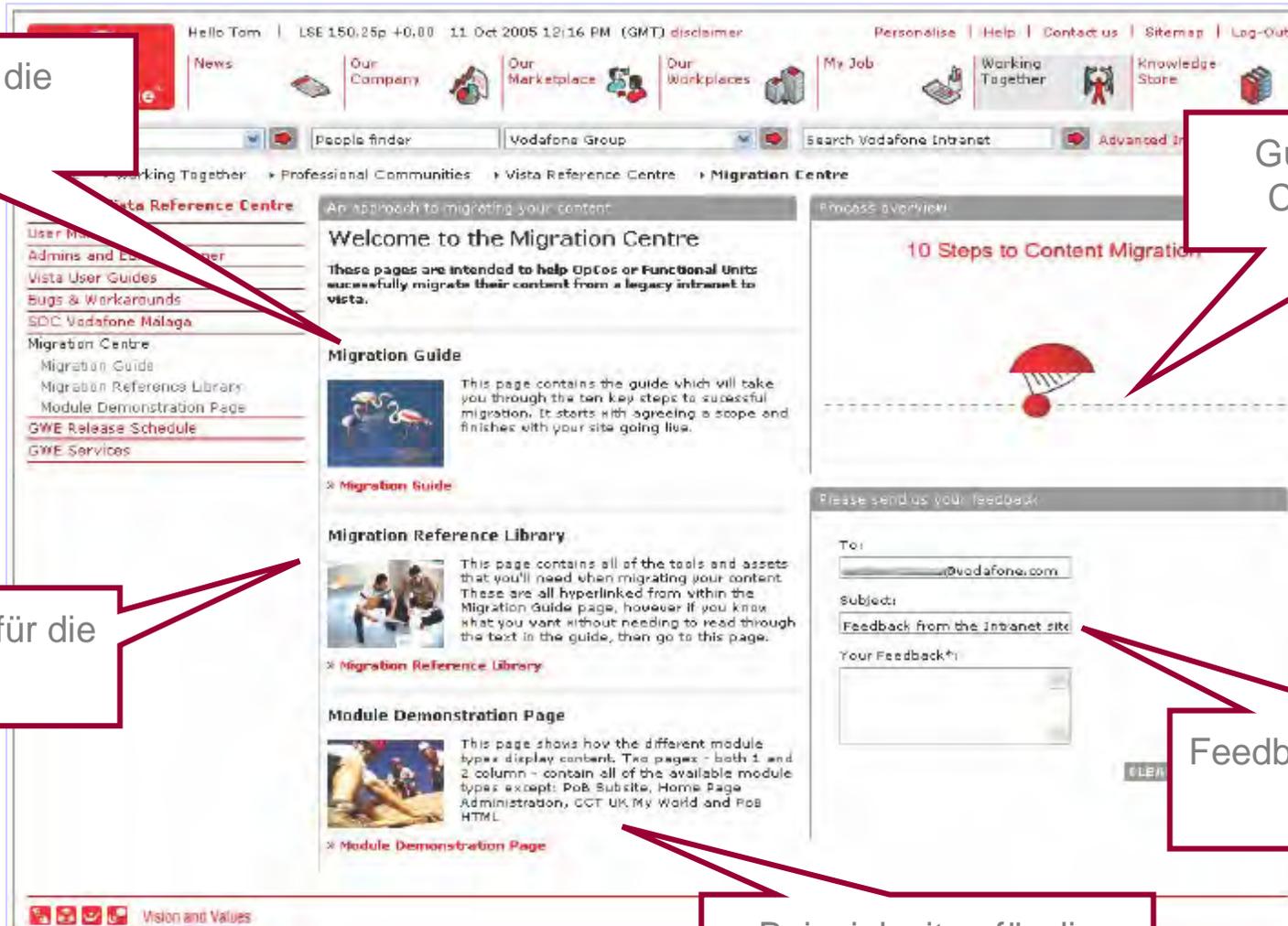
Guidelines für die Migration

Guided Tour für die Content Migration

Referenzbeispiele für die Migration

Feedback an das Intranet Team

Beispielseiten für die Content Migration



The screenshot shows a Vodafone intranet page for the 'Migration Centre'. The page header includes a user greeting 'Hello Tom', currency 'LSE 150.25p +0.00', and date '11 Oct 2005 12:16 PM (GMT) disclaimer'. Navigation links include 'Personalise', 'Help', 'Contact us', 'Sitemap', and 'Log-Out'. A secondary navigation bar contains 'News', 'Our Company', 'Our Marketplace', 'Our Workplaces', 'My Job', 'Working Together', and 'Knowledge Store'. The main content area is titled 'Migration Centre' and contains several sections: 'Welcome to the Migration Centre' with a brief introduction, 'Migration Guide' with a sub-header and a small image of people, 'Migration Reference Library' with a sub-header and a small image of people, and 'Module Demonstration Page' with a sub-header and a small image of people. A feedback form is located on the right side of the page, titled 'Please send us your feedback', with fields for 'To:', 'Subject:', and 'Your Feedback*:', and a 'SEND' button. The footer contains 'Vision and Values'.



Workflows & Applications

Workflows & Applications

- » Orientierung an User Tasks

- » Typische Anwendungen
 - Employee Self Services
 - Procurement
 - Workflow Applications
 - Management Dashboards

Employee Self Services

My One Place  **Capita**

MY CAPITAL ONE

PeopleFinder

advanced | help
mom phones

Search

advanced

HR for Me

- Benefits
- Career Development
- Pay & Performance
- Associate Support
- Intranet Sites
- Policies @ Capital One
- Capital One University
- News Center
- Manager's Toolkit

Stock

COF 72.05 +0.92
Updated: 10.03 05:25
[Details >>](#)

Weather

Wednesday 72°
High: 93, Low: 70

Thursday
High: 91, Low: 74

Mo Lean

vodafone Hello Florian | LSE 150.5p +0.25 11 Oct 2005 11:45 AM (GMT) disclaimer Personalise | Help | Contact us | Sitemap | Log-Out

News | Our Company | Our Marketplace | Our Workplaces | My Job | Working Together | Knowledge Store

Default View | People Finder | Vodafone Group | Search Vodafone Intranet | Advanced Intranet Search

Home > My Job > My Career and Development

Back to My Job

Welcome | **My Career and Development**

The pages in this section provide all the information you'll need to manage your Learning and Development at Vodafone.

What Development do I Need?

Vodafone Global Rotation Programme
Going places? You could be.
[Read more](#)

GPS Job offers
05-04-04

METRO Group  **NET.WORKING**  **Adressbuch**

Bernd Rodde

Urlaub beantragen

Urlaub bzw. Freistellung beantragen

Art der Abwesenheit: Jahresurlaub

Abwesend vom: 18.08.2005 Donnerstag

Bis einschließlich: 18.08.2005 Donnerstag

Genehmigung durch: Simone Schiffner-Bachhaus

NOB:

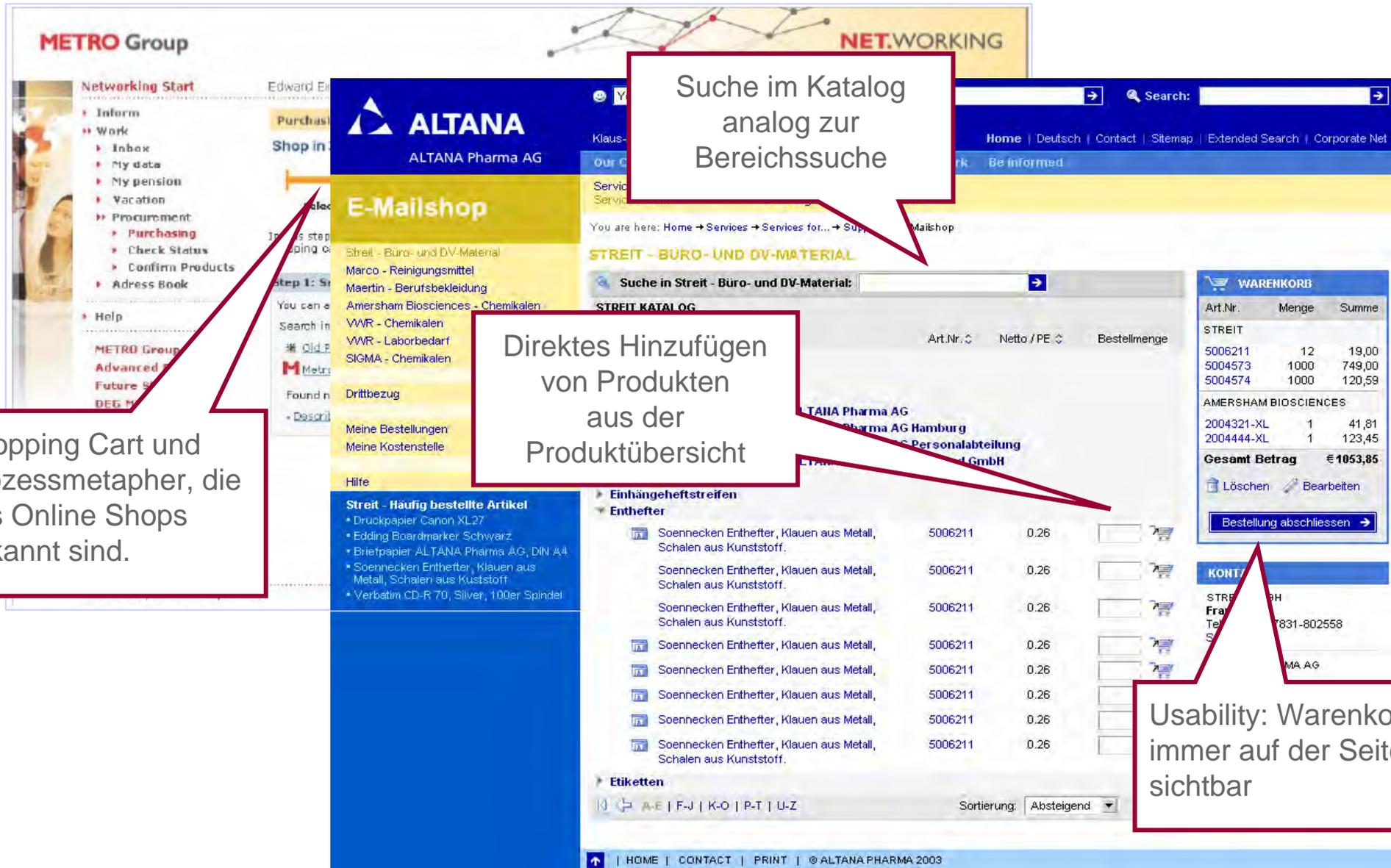
Zeitkonto	abtragbar bis	Anspruch	verbraucht	geplant + genehmigt	nicht verplant	Einheit
Jahresurlaub 2005	30.04.2006	30,00	15,50	0,00	14,50	Tage

METRO Group Internet
Advanced Retailing
Future Store
DEG METRO STARS

METRO AG | Nutzungsbedingungen | Kontakt

Seitenanfang

Procurement: Shopping Metapher



The screenshot shows the METRO Group E-Mailshop interface for ALTANA Pharma AG. The page is titled "NET.WORKING" and "E-Mailshop". It features a search bar, a navigation menu, and a product list. Annotations highlight specific usability features:

- Suche im Katalog analog zur Bereichssuche**: A callout box pointing to the search bar.
- Direktes Hinzufügen von Produkten aus der Produktübersicht**: A callout box pointing to the "Add to cart" icons next to the product list items.
- Shopping Cart und Prozessmetapher, die aus Online Shops bekannt sind.**: A callout box pointing to the "WARENKORB" (Shopping Cart) section on the right.
- Usability: Warenkorb immer auf der Seite sichtbar**: A callout box pointing to the "KONTAKT" (Contact) section at the bottom right.

The product list includes the following items:

Art.Nr.	Netto / PE	Bestellmenge
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	
5006211	0.26	

The shopping cart summary shows:

Art.Nr.	Menge	Summe
STREIT		
5006211	12	19,00
5004573	1000	749,00
5004574	1000	120,59
AMERSHAM BIOSCIENCES		
2004321-XL	1	41,81
2004444-XL	1	123,45
Gesamt Betrag		€ 1053,85



Mobile Access & Kiosk

Mobile Access



Vodafone Intranet

 Welcome

Login

Username (E-Mail):

Password (Network/Intranet):

[Forgotten your password?](#)



Vodafone Intranet

News

 News

20/05/2005

Vodafone launches Vodafone Simply



Vodafone has announced the launch of Vodafone Simply, a new, easy to use mobile service which has been designed for customers who only want a mobile phone with voice and text services.

[More about Vodafone Simply](#)



Vodafone Intranet

People Finder

 People Finder

Results for Smith All

Name

[Birgitt Smith](#) - FHF, Vodafone Information Systems

[Thomas Smith](#) - Vodafone D2 GmbH

[Volker Smith](#) - GT/IT, Vodafone Group Services (VHG)

[Ada Smith](#) - Maas, Vodafone Netherlands

[Adrie Smith](#) - Vodafone Netherlands

1

[Help](#)



Vodafone Intranet

People Finder

 Volker Smith

Phone: +49 211 820 XXX

Fax: +49 211 820 2678

Mobile: +49 XXXXXXX

Company: Vodafone Group Services (VHG), Mannesmannufer 2. Düsseldorf

Department: Group Technology

Building/Room: 405

E-Mail: volker.smith@vodafone.com

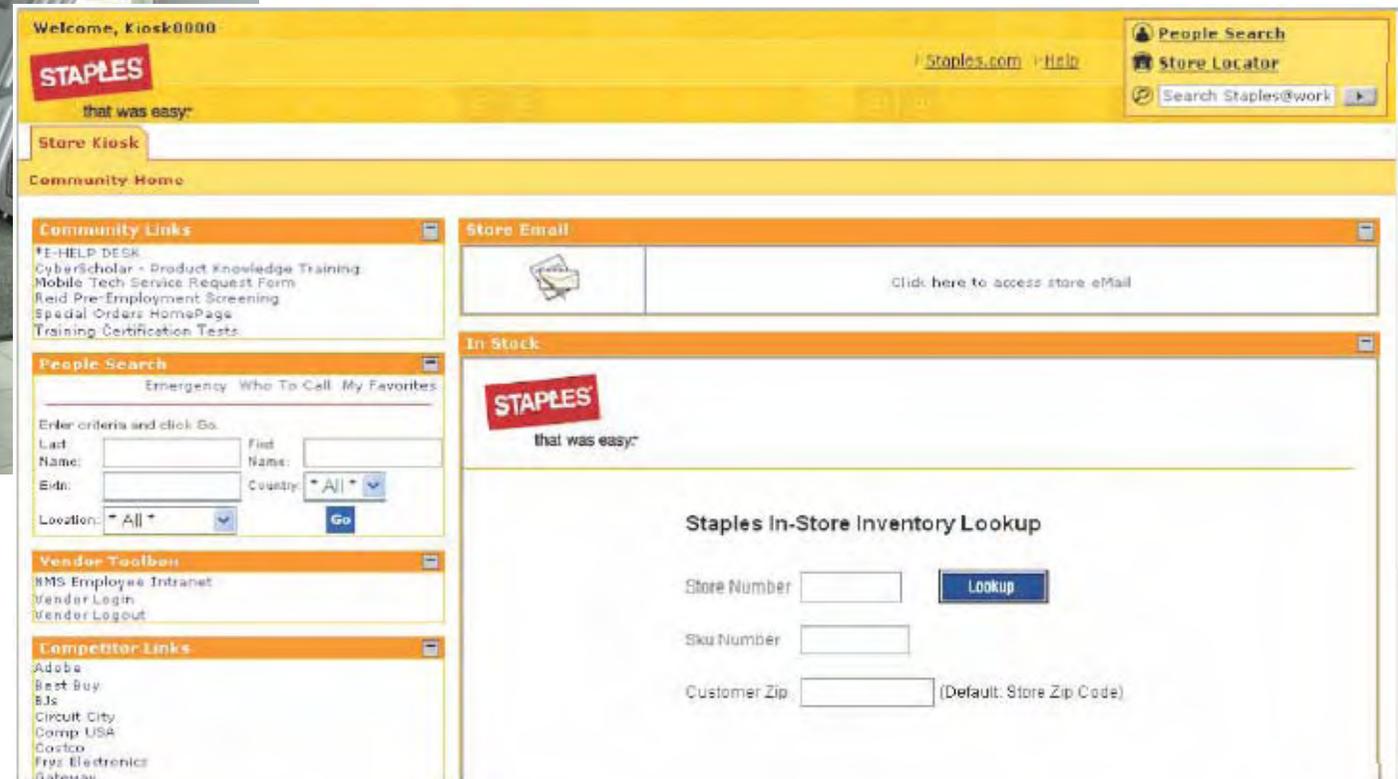
[New search](#)

[Help](#)





- » AP
 - Produktionsmitarbeiter
 - Mitarbeiter, zu Besuch an anderen Standorten
- » Staples
 - Mitarbeiter in den Geschäften



>Welcome, Kiosk0000

STAPLES that was easy™

[Staples.com](#) | [Help](#)

[People Search](#)
[Store Locator](#)
[Search Staples@work](#)

Store Kiosk

Community Home

Community Links

- FE-HELP DESK
- CyberScholar - Product Knowledge Training
- Mobile Tech Service Request Form
- Field Pre-Employment Screening
- Special Orders HomePage
- Training Certification Tests

People Search

Emergency Who To Call My Favorites

Enter criteria and click Go.

Last Name: First Name:

Email: Country:

Location:

Vendor Toolben

- NMS Employee Intranet
- Vendor Login
- Vendor Logout

Competitor Links

- Adobe
- Best Buy
- BJs
- Circuit City
- Comp USA
- Costco
- Frys Electronics
- Gateway

Store Email

In-Stock

STAPLES that was easy™

Staples In-Store Inventory Lookup

Store Number

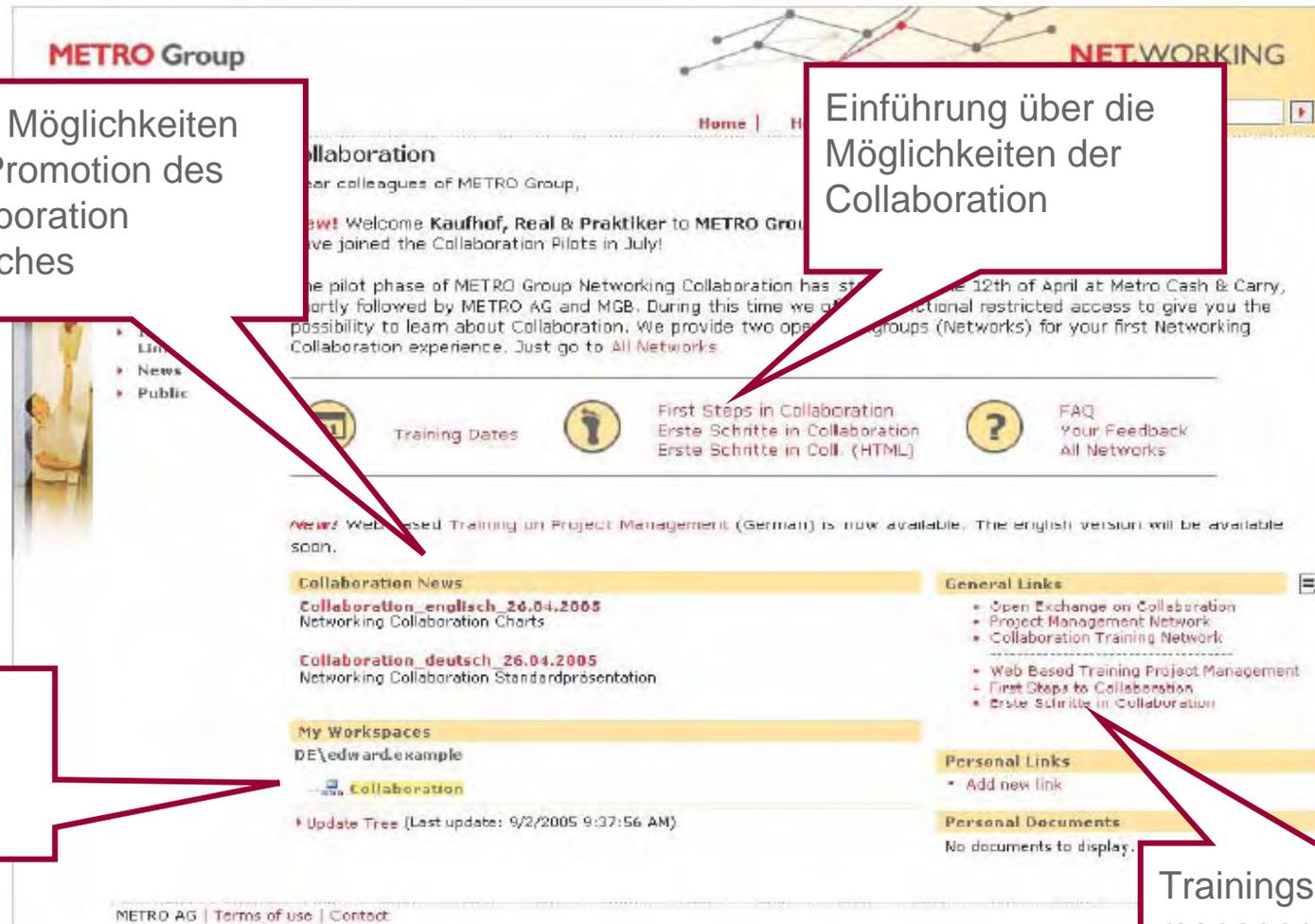
SKU Number

Customer Zip (Default: Store Zip Code)



Collaboration – Die neue Generation

Metro: Collaboration für Projekte



METRO Group **NETWORKING**

Home | H

Collaboration
Dear colleagues of METRO Group,

News! Welcome **Kaufhof, Real & Praktiker** to METRO Group. We have joined the Collaboration Pilots in July!

The pilot phase of METRO Group Networking Collaboration has started on the 12th of April at Metro Cash & Carry, shortly followed by METRO AG and MGB. During this time we offer you optional restricted access to give you the possibility to learn about Collaboration. We provide two open groups (Networks) for your first Networking Collaboration experience. Just go to All Networks.

Training Dates **First Steps in Collaboration** **FAQ**
Erste Schritte in Collaboration **Your Feedback**
Erste Schritte in Coll. (HTML) **All Networks**

News! Web-based Training on Project Management (German) is now available. The english version will be available soon.

Collaboration News
Collaboration_englisch_26.04.2005
Networking Collaboration Charts
Collaboration_deutsch_26.04.2005
Networking Collaboration Standardpräsentation

My Workspaces
DE\edward.e.kampke
 Collaboration
 Update Tree (Last update: 9/2/2005 9:37:56 AM)

General Links
 • Open Exchange on Collaboration
 • Project Management Network
 • Collaboration Training Network
 • Web Based Training Project Management
 • First Steps to Collaboration
 • Erste Schritte in Collaboration

Personal Links
• Add new link

Personal Documents
No documents to display.

METRO AG | Terms of use | Contact

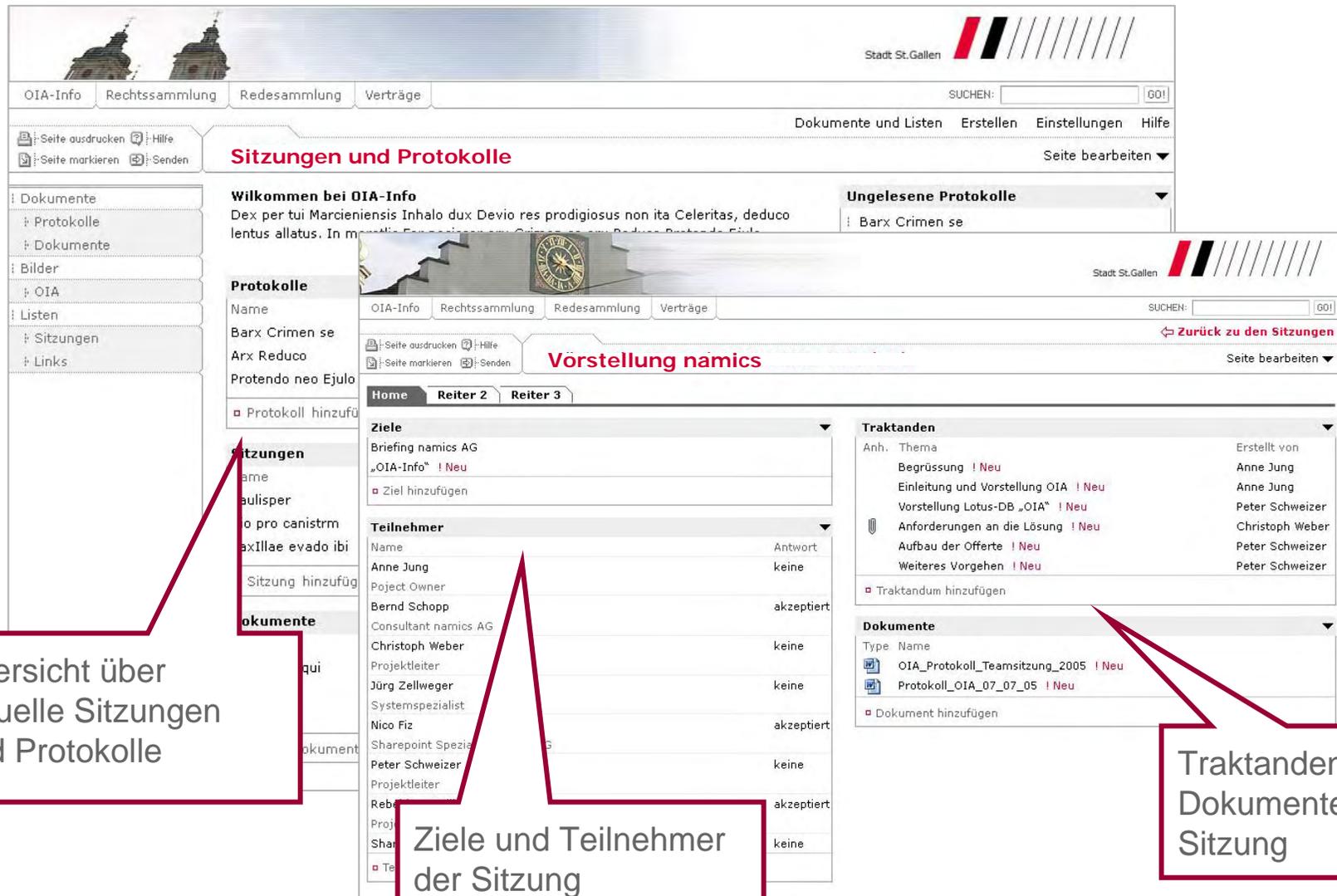
Neue Möglichkeiten und Promotion des Collaboration Bereiches

Einführung über die Möglichkeiten der Collaboration

Übersicht über alle Arbeitsgruppen, in denen die Person ist

Trainings zu Projektmanagement und Collaboration

Ist das die nächste Stufe?



The screenshot displays the 'OIA-Info' web application interface. At the top, there is a navigation bar with tabs for 'OIA-Info', 'Rechtssammlung', 'Redesammlung', and 'Verträge'. A search bar is located on the right. Below the navigation bar, there are utility links like 'Seite ausdrucken', 'Seite markieren', and 'Senden'. The main content area is titled 'Sitzungen und Protokolle' and includes a welcome message, a list of 'Ungelesene Protokolle', and a 'Protokolle' table. A sidebar on the left contains a navigation menu with categories like 'Dokumente', 'Protokolle', 'Bilder', 'OIA', 'Listen', 'Sitzungen', and 'Links'. The 'Sitzungen' section is expanded, showing a list of sessions with columns for 'Name', 'Antwort', and 'keine'. Below this, there are sections for 'Ziele' (Goals) and 'Teilnehmer' (Participants). The 'Ziele' section lists 'Briefing namics AG' and '„OIA-Info“ ! Neu'. The 'Teilnehmer' section lists participants like 'Anne Jung', 'Bernd Schopp', 'Christoph Weber', 'Jürg Zellweger', 'Nico Fiz', 'Peter Schweizer', and 'Reb...'. To the right, there is a 'Traktanden' (Agenda) section with a table of items including 'Begrüssung ! Neu', 'Einleitung und Vorstellung OIA ! Neu', 'Vorstellung Lotus-DB „OIA“ ! Neu', 'Anforderungen an die Lösung ! Neu', 'Aufbau der Offerte ! Neu', and 'Weiteres Vorgehen ! Neu'. Below the agenda is a 'Dokumente' section with a table of documents like 'OIA_Protokoll_Teamsitzung_2005 ! Neu' and 'Protokoll_OIA_07_07_05 ! Neu'. Three red callout boxes with arrows point to specific parts of the interface: one to the left sidebar, one to the 'Ziele und Teilnehmer' section, and one to the 'Traktanden und Dokumente' section.

Übersicht über
aktuelle Sitzungen
und Protokolle

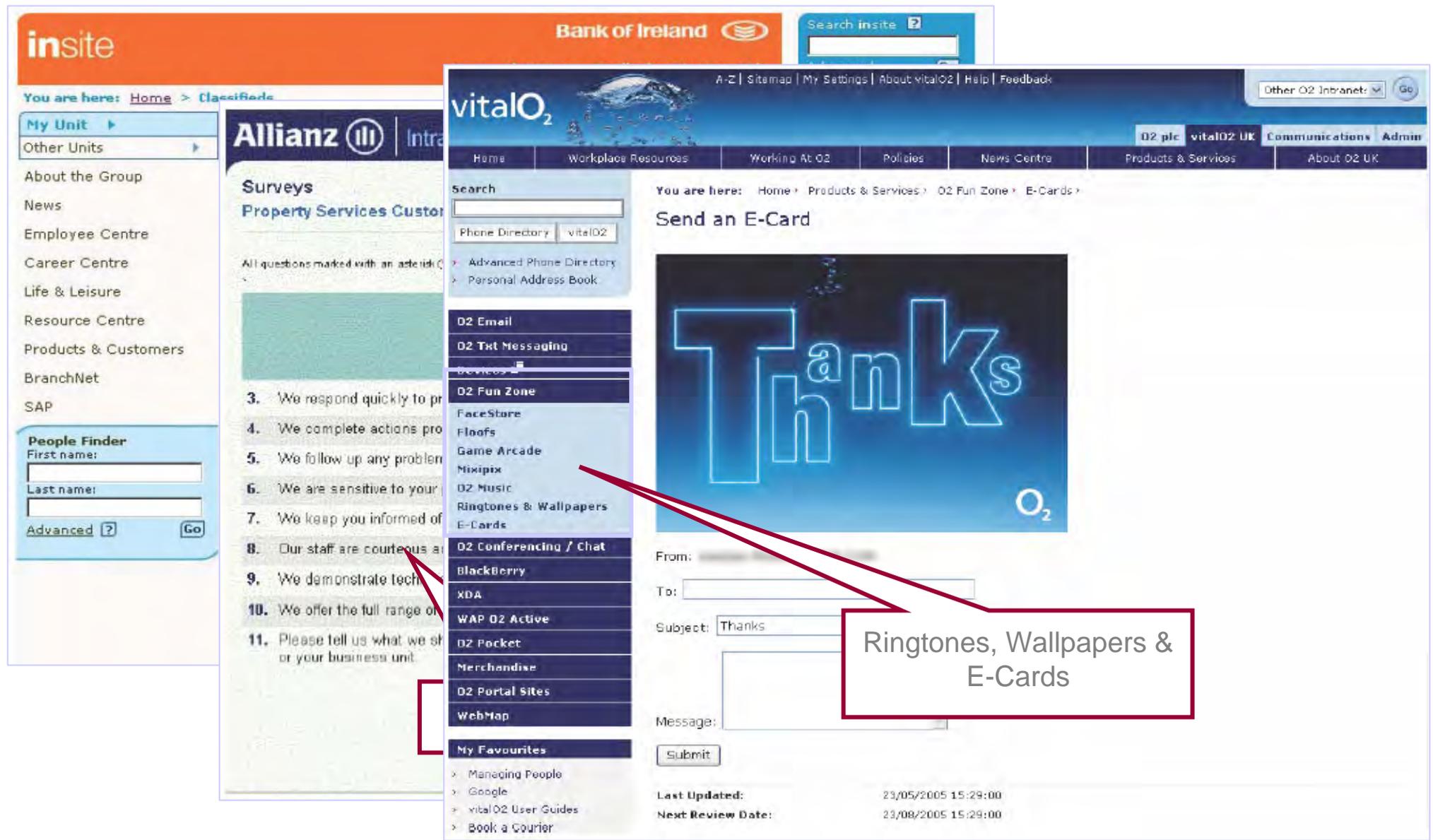
Ziele und Teilnehmer
der Sitzung

Traktanden und
Dokumente der
Sitzung



Community & Multimedia

Marktplatz & Fun Zone



The screenshot displays an intranet interface with two main sections: 'insite' and 'vitalO2'.

insite Section:

- Header: 'insite' logo, 'Bank of Ireland' logo, and a search bar.
- Breadcrumbs: 'You are here: Home > Classifieds'.
- Left sidebar: 'My Unit', 'Other Units', 'About the Group', 'News', 'Employee Centre', 'Career Centre', 'Life & Leisure', 'Resource Centre', 'Products & Customers', 'BranchNet', 'SAP', and a 'People Finder' form.
- Main content: 'Allianz' logo, 'Surveys', and a list of 11 survey questions.

vitalO2 Section:

- Header: 'vitalO2' logo, navigation links (Home, Workplace Resources, Working At O2, Policies, News Centre, Products & Services, About O2 UK), and a search bar.
- Breadcrumbs: 'You are here: Home > Products & Services > O2 Fun Zone > E-Cards >'.
- Main content: 'Send an E-Card' form with a large 'Thanks' graphic and fields for 'From', 'To', 'Subject', and 'Message'.
- Footer: 'Last Updated: 23/05/2005 15:29:00' and 'Next Review Date: 23/08/2005 15:29:00'.

Navigation and Callout:

- A sidebar menu on the right of the 'vitalO2' section lists various services: 'O2 Email', 'O2 Text Messaging', 'O2 Fun Zone', 'FaceStore', 'Floofs', 'Game Arcade', 'Mixipix', 'O2 Music', 'Ringtones & Wallpapers', 'E-Cards', 'O2 Conferencing / Chat', 'BlackBerry', 'XDA', 'WAP O2 Active', 'O2 Pocket', 'Merchandise', 'O2 Portal Sites', 'WebMap', and 'My Favourites'.
- A red box highlights 'Ringtones, Wallpapers & E-Cards' in the sidebar menu, with a red arrow pointing to the 'Send an E-Card' page.

WorldNet WN Home

News Archives: Management Updates

ML Directory: <enter last name> Site Search: <enter search criteria>

All Archives Awards Corp Memos Exec Speeches Market Reports Manmt Updates News Stories Press Releases

2005
2004
Pre April 2004 Archives >

Second-Quarter Earnings Management Update

July 14, 2004



Stan O'Neal

With Stan O'Neal, chairman and CEO, and senior EMEA in London, along with EVP Ahmass Fakahany, chief fina and executives in New York, the July 15 program cross continue [Video - Microsoft Internet Explorer](#) perform

Ahmass Fakahany
Executive Vice President

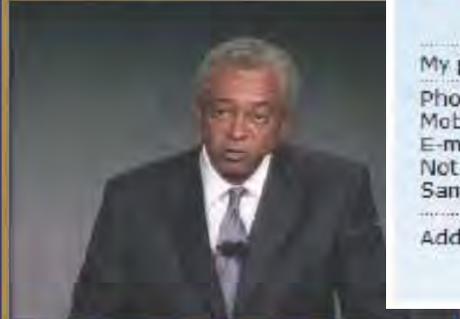
Stan O'Neal
Chairman and Chief Exec

Philip Yates
Managing Director, Head

Harry Lengsfeld
Managing Director, Head

Questions & Answers

Management Updates



STAN O'NEAL
Chairman and CEO

Legal Copyright SiteMap Feedback

 **Arbusto, Maria** [Pronunciation](#)
IBM employee, Regular
IBM CHQ, Enterprise On Demand
Director, Total Workplace User Experience
Assistant: [Martinez, Jill "VENDOR"](#)

 Local time:
09:43 |
9:43AM

New York, NY United States
Building: NYOA | Floor: NA | Office:
MOBILE

My preferred contact method is e-mail

Phone: [\[redacted\]](#)
Mobile: [\[redacted\]](#)
E-mail: arbusto@us.ibm.com
Notes mail: [Maria Arbusto/Armonk/IBM@IBMUS](#)
Sametime status: ■ [Arbusto, Maria](#) | [Sign out](#)

Add to: [Notes address book](#) [SameTime list](#)
[My BluePages list](#)

METRO: Know your Industry

KNOWLEDGE QUEST.LOGIN
NET.WORKING

KNOWLEDGE QUEST.HEADQUARTERS
NET.WORKING



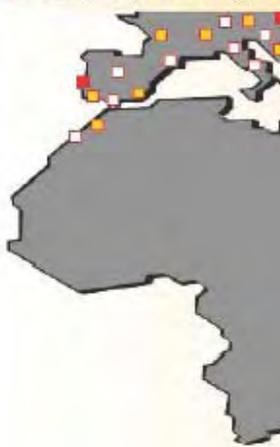
IN TH

KNOWLEDGE QUEST.SHANGHAI
NET.WORKING

Key

Icons and their meanings

- Started chapter
- Chapter not yet visited
- Completed chapter
- Chapter not yet available





QUEST-CALCULATOR

Score: 0

Maximum score: 680

Question-status:

PLEASE ANSWER THE QUESTION BELOW.

Shelf Management System

In the future the planogram system is no longer to be connected to which other system?

- CMplus
- Metro Link
- BAF Superstore

ONWARD!

GAME RULES

GAME RULES
GUIDE
LOGOUT
PAUSE KNOWLEDGE QUEST



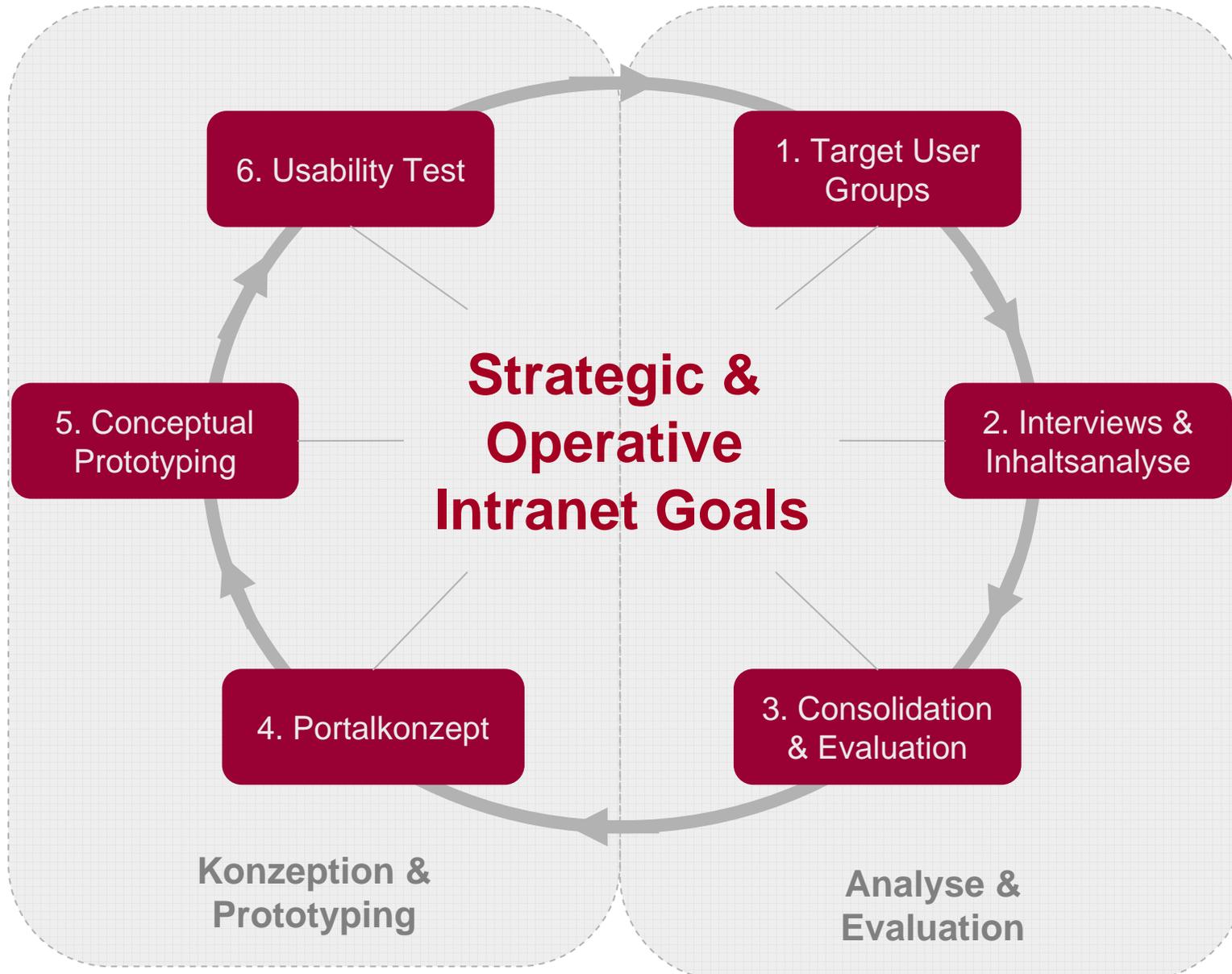
Key Learnings

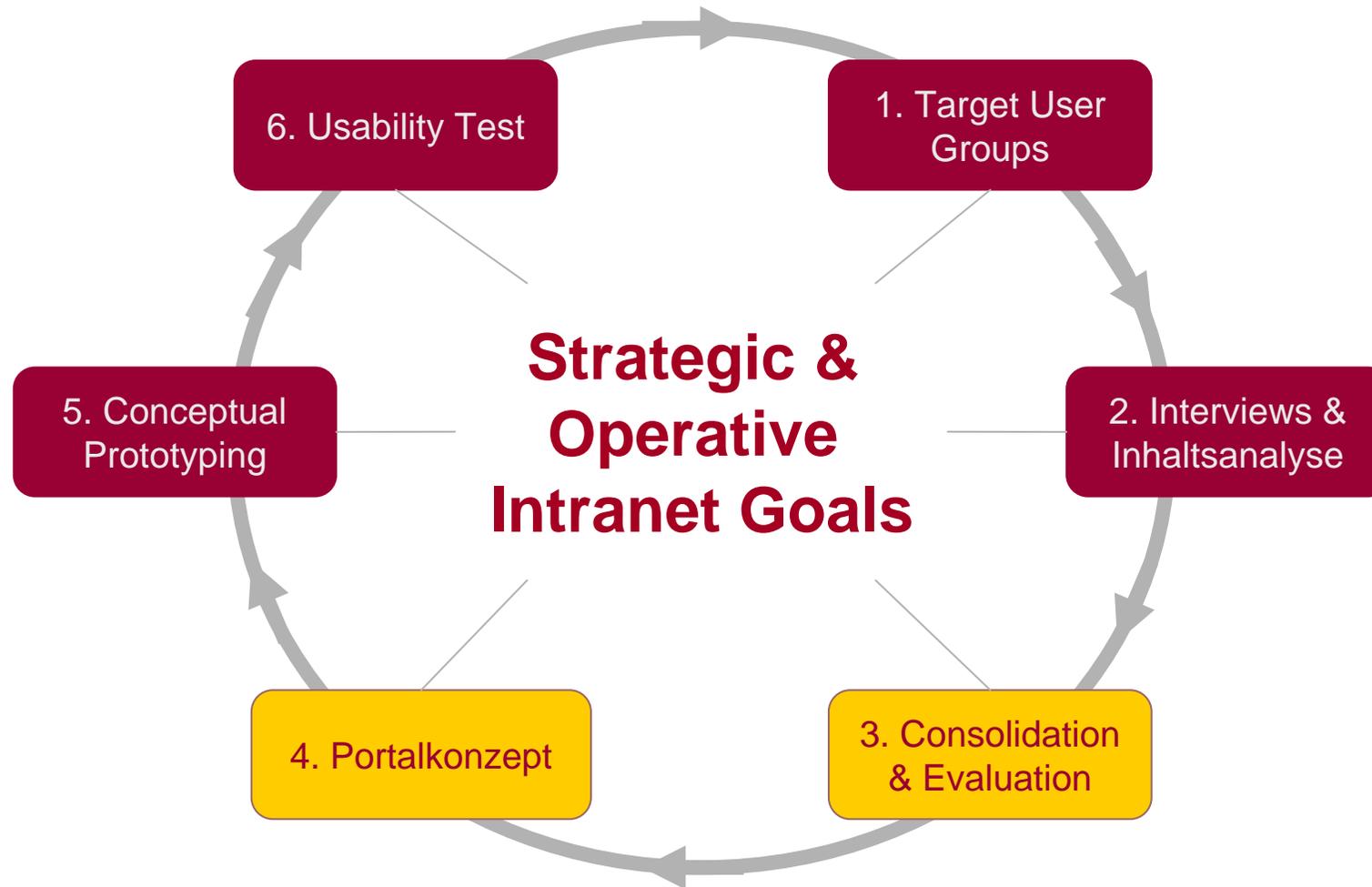
Key Learnings

1. Usability Test mit Benutzern: Testen Sie die Informationsarchitektur und die Benutzerführung früh mit den Benutzern
2. Step by Step: Führen Sie erst die Killer Applikationen ein, auch wenn sie nicht den grössten Business-Nutzen haben
3. Single Sign On: Intranet Service Plattformen benötigen von Anfang an Single Sign On
4. Search Usability: Investieren Sie viel Zeit in die Usability einer guten und einfachen Suche
5. Navigation nicht nach der Organisation bauen
6. Continuous Buy-In: Von Anfang an alle Stakeholder involvieren
7. Governance from the Beginning: Definieren Sie früh, wie die organisatorische Steuerung des Intranets funktionieren soll
8. Sneak Preview: Begleiten Sie die Benutzer im Veränderungsprozess
9. Erfolgsmessung: Legen Sie die Energie in die richtigen Bereiche, in dem Sie den Erfolg von Funktionen und Inhaltsbereichen messen
10. Design ist nicht demokratisch – Usability schon!
11. Betrachten Sie jede Intranet-Anwendung als eigenständig
12. Content is King: Aktualität, Umschlagshäufigkeit und Pull-Mechanismen



6 Schritte zum erfolgreichen Intranet

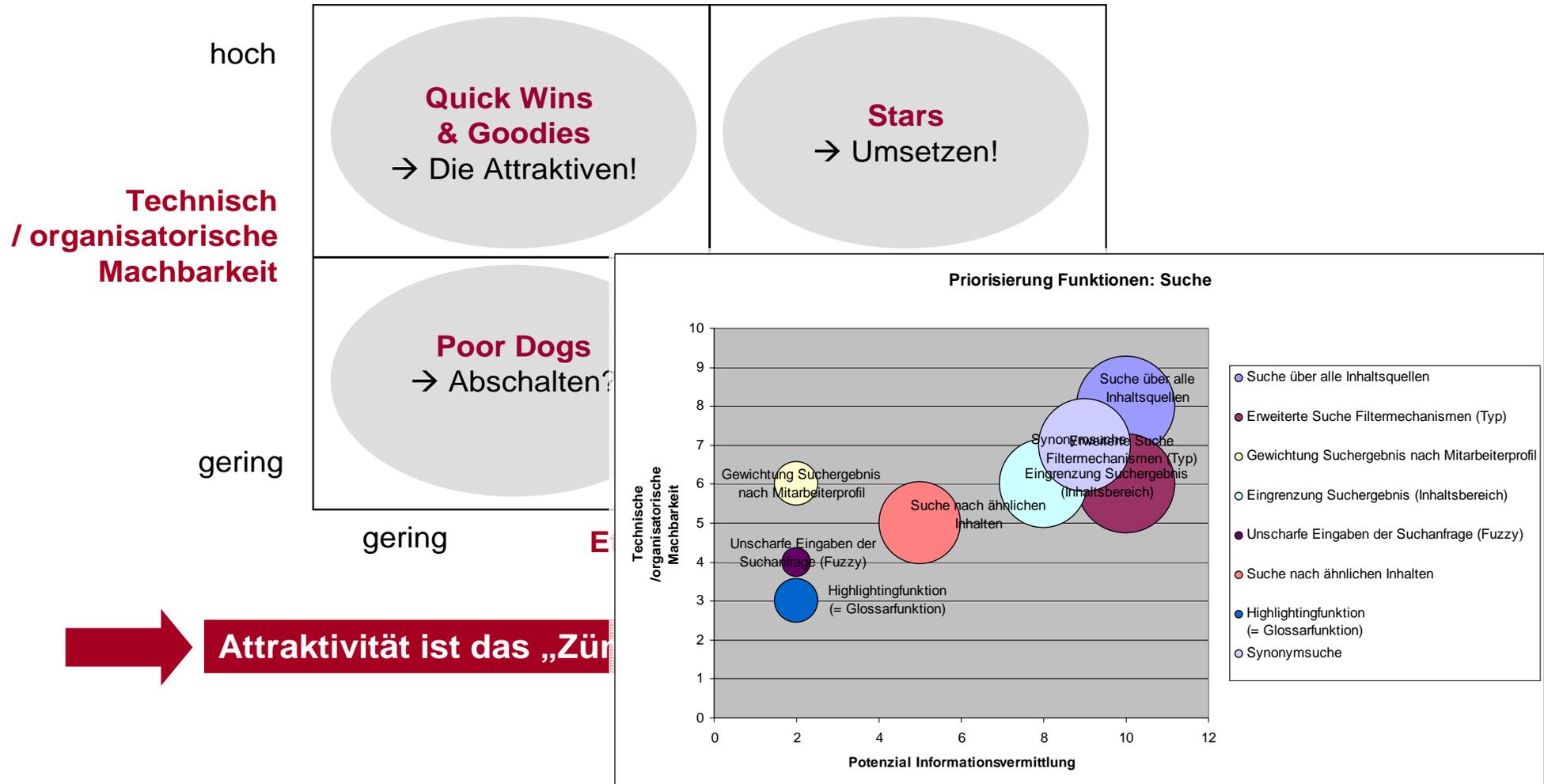




Top 10 Funktionsbereiche

1. **Benutzerführung:** Einheitlicher und benutzerfreundlicher Zugang zu Informationen des Intranets
2. **Suche:** Umfassende und komfortable Suche für alle Inhalte
3. **Information Push:** Neuerungen im Inhalt aktiv kommunizieren oder abonnierbar machen
4. **Content Management:** Wie kommen Verbesserungen und Erweiterungen schnell und kontrolliert in und aus dem Intranet?
5. **Workflow Management:** Steuerung und Kontrolle des Ablaufes über das Intranet
6. **Personalisierung:** Rollen- oder profilbasierte Inhaltsauswahl
7. **Kompetenzverzeichnis:** Finden des richtigen Ansprechpartners
8. **Document Management:** Erstellung, Review, Versionisierung und Archivierung
9. **Zusammenarbeit:** Projekt- und Teamarbeit strukturieren
10. **Corporate Identity:** Stärkung der Identität und Identifikation

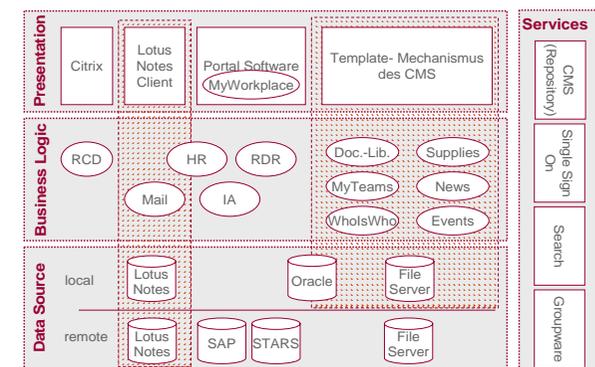
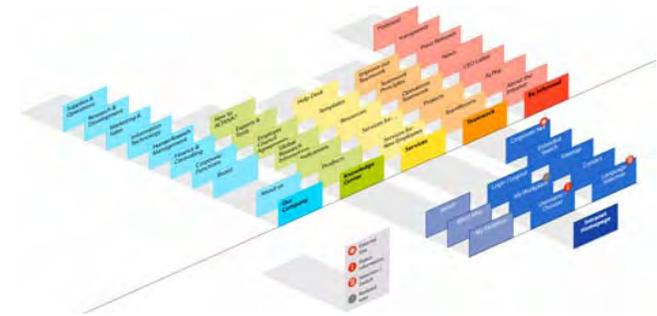
Evaluation Funktionen & Tools



Attraktivität ist das „Zür“

Elemente des Portalkonzeptes

- 1. Portalarchitektur:**
Logische Informationsarchitektur des Portals entsprechend der Benutzer- und Themengruppen sowie hierarchischen Zielgruppen
- 2. Workflow und Content Lifecycle:**
Content Workflows zur Steuerung und Kontrolle der Informationsqualität (Richtigkeit, Aktualität, Relevanz)
- 3. Portalfunktionalitäten:**
Spezifikationen aller Portalfunktionen, die im Portal angeboten werden
- 4. Design und Usability:**
Gestaltung der Einstiegsseite mit den wesentlichen Funktionen des Informationsportals
- 5. IT-Architektur:**
IT-Architektur mit den notwendigen IT-Modulen des Informationsportal



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Wir freuen uns auf Ihren Besuch auf
dem namics-Partner-Stand **C06 / Halle 4.**

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Die namics Referate an der iEX-Konferenz

16.05.06	15.45 – 17.00	Weblogs: Vom Hype zum Kommunikations-Werkzeug	Jürg Stuker, namics ag Marcel Bernet, Bernet PR
16.05.06	09.15 – 10.30	Content Management Systeme richtig nutzen	Dr. Tim Dührkoop, namics ag Philipp Lüchinger, namics ag
17.05.06	11.00 – 12.15	10 Best Intranets – Intranet Design Annual 2006	Dr. Bernd Schopp, namics ag Michael Pertek, namics ag
18.05.06	09.15 – 10.30	Top 10 Internet Standards der Zukunft	Jürg Stuker, namics ag Marcel Albertin, namics ag
18.05.06	11.00 – 12.15	Web 2.0: Zweiter Anlauf der Innovation (Roundtable)	Moderator: Ralf Wölfle, FHBB Jürg Stuker, namics ag Nico Tschanz, Crealogix Luc Haldimann, Unic

» Alle Handouts zu den Vorträgen finden Sie unter:
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