



Search Engine Marketing Conference June 2004

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Internet Market In Japan Internet Population

- 77.3 million+ (2003)
 - No. 2 in the world
 - 69.4 million (2002)
 - 11.6 million (1997)
- USA, Japan, China, UK, Germany, Korea, Italy, Russia, France, Canada.....

(Ministry of Public Management, Japan)

- Penetration rate: 60.6%
 - No. 10 in the world
 - **5**4.5% (2002)
 - 9.2% (1997)

Iceland, Sweden,
Denmark, Netherlands,
Hong Kong, Norway,
USA, UK, Korea,
Japan.....



Internet Market In Japan E-Commerce

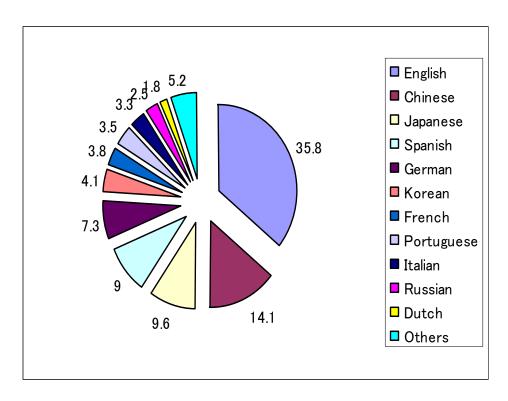
- B2C
 - ¥1587 billion (2002)
 - ¥443 billion (2000)
- B2B
 - ¥60 trillion (2002)
 - ¥38.3 trillion (2000)
- Mobile users on Net
 - 69,732,000 (2004)

(Ministry of Public Management, Japan)

- Popular items purchased online
 - Books and CDs PC users (40.4%)
 - Tickets mobile users (25.6%)
- Payment methods
 - Credit card (48.2%)
 - Cash on Delivery (41.5%)



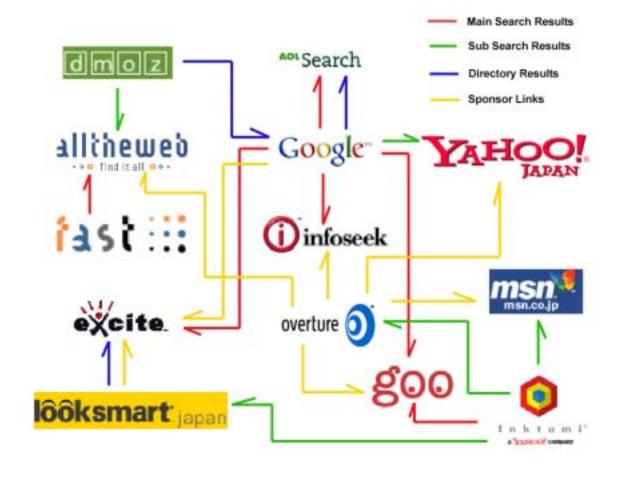
Languages



 Japanese language has the third largest share (9.7%) on the World's Internet Market

(Ministry of Public Management, Japan)

Japanese Search Engines





Key Optimization Issues

- Algorithm Compliance
 - Keyword(s) placement for prominence
 - Title, Meta description, Meta keywords, & ALTs
- Mobile Format
 - I-mode, EZWeb, J-Sky, etc.
 - Optimize mobile sites



Problems with Japanese SE

- Words are not separated by spaces in Japanese sentence
 - 「日本語の文章では、単語がスペースで区切られていません。」
 - ■「本(book)」in「日本」「本日」「六本木」
- SE uses common dictionary terms
 - 「取れた/取られた/取った/取りました/取る」
 - 「ベニス/ヴェニス」
- SE have problems with words with "Okurigana"
 - ■「組み替え/組替え/組替」



Writing for Japanese SE's

- Grammatical Problems (Machine)
- Keyword Density, Substitution
 - Product → "it"
- Tone Of The Voice
- Choosing The Right Words
 - Switzerland vs. Swiss
 - Website vs. Homepage



Characters

- Kanji, Hiragana, Katakana, & Romaji
 - 瑞西、すいす、スイス、Suisu
 - 検索、けんさく、ケンサク、Kensaku
- Double Byte
 - x2 Space Required
- Text : Image : Coding



Localize it for Japanese Customers

- Site Image/Feel
 - Set the right tone for your target audience
 - Age, industry, gender, interests, etc.
- Message
 - Invite vs. Demand
 - "Please click" / "Click now!"
 - Imply vs. Instruct
 - "Next" / "If you would like to learn more, please see next page."
 - Informative



Expected Company Information

- Business Sites Are Expected To Provide Company Information
 - Company (& shop) name, & address
 - Contact info. (name, phone, fax, e-mail)
 - Capital info. & organization info.
 - Price(s), tax, shipping, payment, delivery, claim, return, warranty, cancellation, & other info. => E-commerce sites



Contact Information

English/Japanese Website Localization

Japanese Search Engine Optimization/Marketing



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